

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2010

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number 1-32961

CBIZ, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

22-2769024

(I.R.S. Employer Identification No.)

6050 Oak Tree Boulevard, South, Suite 500, Cleveland, Ohio

(Address of principal executive offices)

44131

(Zip Code)

(Registrant's telephone number, including area code) 216-447-9000

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

Class of Common Stock

Common Stock, par value \$0.01 per share

Outstanding at October 31, 2010

49,459,753

CBIZ, INC. AND SUBSIDIARIES

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PART I — FINANCIAL INFORMATION**Item 1. Financial Statements**

CBIZ, INC. AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS (Unaudited)
(In thousands)

	SEPTEMBER 30, 2010	DECEMBER 31, 2009
ASSETS		
Current assets:		
Cash and cash equivalents	\$ 719	\$ 9,257
Restricted cash	12,350	15,432
Accounts receivable, net	155,781	128,766
Notes receivable — current, net	1,067	1,766
Income taxes refundable	—	3,391
Deferred income taxes — current	4,591	7,579
Other current assets	8,469	10,701
Assets of discontinued operations	348	4,109
Current assets before funds held for clients	183,325	181,001
Funds held for clients — current	77,613	87,925
Total current assets	260,938	268,926
Property and equipment, net	24,781	26,833
Notes receivable — non-current, net	798	1,041
Deferred income taxes — non-current, net	—	237
Goodwill and other intangible assets, net	397,898	375,211
Assets of deferred compensation plan	30,392	27,457
Funds held for clients — non-current	10,102	10,545
Other assets	7,763	2,847
Total assets	<u>\$ 732,672</u>	<u>\$ 713,097</u>
LIABILITIES		
Current liabilities:		
Accounts payable	\$ 26,310	\$ 25,707
Income taxes payable — current	1,984	—
Accrued personnel costs	36,844	34,249
Notes payable — current	307	13,410
Convertible notes, net	38,811	—
Other current liabilities	19,887	13,883
Liabilities of discontinued operations	375	2,281
Current liabilities before client fund obligations	124,518	89,530
Client fund obligations	90,822	101,279
Total current liabilities	215,340	190,809
Convertible notes, net	115,987	93,848
Bank debt	119,000	110,000
Income taxes payable — non-current	5,156	6,686
Deferred income taxes — non-current, net	633	—
Deferred compensation plan obligations	30,392	27,457
Other non-current liabilities	19,973	13,679
Total liabilities	<u>506,481</u>	<u>442,479</u>
STOCKHOLDERS' EQUITY		
Common stock	1,090	1,081
Additional paid-in capital	534,064	518,637
Retained earnings	47,702	21,464
Treasury stock	(355,735)	(269,642)
Accumulated other comprehensive loss	(930)	(922)
Total stockholders' equity	226,191	270,618
Total liabilities and stockholders' equity	<u>\$ 732,672</u>	<u>\$ 713,097</u>

See the accompanying notes to the consolidated financial statements.

CBIZ, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)
(In thousands, except per share data)

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Revenue	\$176,486	\$175,775	\$567,561	\$577,423
Operating expenses	158,156	160,017	489,624	499,432
Gross margin	18,330	15,758	77,937	77,991
Corporate general and administrative expenses	6,907	8,491	22,529	23,874
Operating income	11,423	7,267	55,408	54,117
Other income (expense):				
Interest expense	(3,735)	(3,181)	(10,314)	(10,206)
Gain on sale of operations, net	89	910	465	1,004
Other income, net	1,015	3,144	1,141	5,449
Total other (expense) income, net	(2,631)	873	(8,708)	(3,753)
Income from continuing operations before income tax expense	8,792	8,140	46,700	50,364
Income tax expense	3,464	2,749	17,594	19,711
Income from continuing operations after income tax expense	5,328	5,391	29,106	30,653
Loss from discontinued operations, net of tax	(533)	(315)	(1,873)	(751)
Gain (loss) on disposal of discontinued operations, net of tax	37	27	(995)	178
Net income	<u>\$ 4,832</u>	<u>\$ 5,103</u>	<u>\$ 26,238</u>	<u>\$ 30,080</u>
Earnings (loss) per share:				
Basic:				
Continuing operations	\$ 0.09	\$ 0.09	\$ 0.48	\$ 0.50
Discontinued operations	(0.01)	(0.01)	(0.05)	(0.01)
Net income	<u>\$ 0.08</u>	<u>\$ 0.08</u>	<u>\$ 0.43</u>	<u>\$ 0.49</u>
Diluted:				
Continuing operations	\$ 0.09	\$ 0.09	\$ 0.48	\$ 0.50
Discontinued operations	(0.01)	(0.01)	(0.05)	(0.01)
Net income	<u>\$ 0.08</u>	<u>\$ 0.08</u>	<u>\$ 0.43</u>	<u>\$ 0.49</u>
Basic weighted average shares outstanding	59,108	61,176	60,680	61,302
Diluted weighted average shares outstanding	<u>59,579</u>	<u>61,712</u>	<u>61,212</u>	<u>61,897</u>

See the accompanying notes to the consolidated financial statements.

CBIZ, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)
(In thousands)

	NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009
Cash flows from operating activities:		
Net income	\$ 26,238	\$ 30,080
<i>Adjustments to reconcile net income to net cash provided by operating activities:</i>		
Loss from discontinued operations, net of tax	1,873	751
Loss (gain) on disposal of discontinued operations, net of tax	995	(178)
Gain on sale of operations, net	(465)	(1,004)
Loss on redemption of 2006 convertible notes	1,996	—
Impairment on auction rate security	263	—
Amortization of discount on convertible notes	3,181	2,946
Amortization of deferred financing costs	804	661
Bad debt expense, net of recoveries	3,462	6,182
Depreciation and amortization expense	15,257	15,129
Adjustment to contingent earnout liability	(1,449)	—
Deferred income taxes	(1,226)	(138)
Employee stock awards	3,943	3,465
Excess tax benefits from share based payment arrangements	(77)	(397)
<i>Changes in assets and liabilities, net of acquisitions and divestitures:</i>		
Restricted cash	3,082	1,803
Accounts receivable, net	(30,824)	(27,940)
Other assets	3,619	430
Accounts payable	244	(1,656)
Income taxes payable	4,371	6,362
Accrued personnel costs	2,481	(3,837)
Other liabilities and other	3,896	716
Net cash provided by continuing operations	41,664	33,375
Operating cash flows (used in) provided by discontinued operations	(2,033)	727
Net cash provided by operating activities	<u>39,631</u>	<u>34,102</u>
Cash flows from investing activities:		
Business acquisitions and contingent consideration, net of cash acquired	(35,358)	(17,073)
Acquisition of other intangible assets	(10)	(11)
Proceeds from sales of divested and discontinued operations	1,265	788
Additions to property and equipment, net	(2,055)	(3,442)
Additions to notes receivable	(129)	—
Payments received on notes receivable	147	729
Investing cash flows used in discontinued operations	—	(43)
Net cash used in investing activities	<u>(36,140)</u>	<u>(19,052)</u>
Cash flows from financing activities:		
Proceeds from bank debt	425,125	334,795
Payments of bank debt	(416,125)	(344,095)
Proceeds from issuance of 2010 convertible notes	130,000	—
Redemption of 2006 convertible notes	(60,000)	—
Payments of notes payable and capitalized leases	(126)	(220)
Payments for acquisition of treasury stock	(86,094)	(13,101)
Proceeds from exercise of stock options	1,182	1,127
Excess tax benefit from exercise of stock awards	77	397
Debt issuance costs	(6,068)	(36)
Net cash used in financing activities	<u>(12,029)</u>	<u>(21,133)</u>
Net decrease in cash and cash equivalents	(8,538)	(6,083)
Cash and cash equivalents at beginning of year	9,257	9,672
Cash and cash equivalents at end of period	<u>\$ 719</u>	<u>\$ 3,589</u>

See the accompanying notes to the consolidated financial statements.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

1. Summary of Significant Accounting Policies

The accompanying unaudited consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles ("GAAP") for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X of the U.S. Securities and Exchange Commission ("SEC"). Accordingly, they do not include all of the information and notes required by GAAP for annual financial statements.

In the opinion of management, the accompanying unaudited consolidated financial statements include all adjustments (consisting solely of normal recurring adjustments) considered necessary to present fairly the financial position of CBIZ, Inc. and its consolidated subsidiaries ("CBIZ" or the "Company") as of September 30, 2010 and December 31, 2009, the consolidated results of operations for the three and nine months ended September 30, 2010 and 2009, and the cash flows for the nine months ended September 30, 2010 and 2009. Due to seasonality, potential changes in economic conditions, interest rate fluctuations and other factors, the results of operations for such interim periods are not necessarily indicative of the results for the full year. For further information, refer to the consolidated financial statements and notes thereto included in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009.

Principles of Consolidation

The accompanying consolidated financial statements reflect the operations of CBIZ, Inc. and all of its wholly-owned subsidiaries. All intercompany accounts and transactions have been eliminated in consolidation. The accompanying consolidated financial statements do not reflect the operations or accounts of variable interest entities as the impact is not material to the financial condition, results of operations or cash flows of CBIZ. See CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009 for further discussion.

Use of Estimates

The preparation of consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect: the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities and the reported amounts of revenue and expenses. Management's estimates and assumptions include, but are not limited to: estimates of collectability of accounts receivable and unbilled revenue, the realizability of goodwill and other intangible assets, the fair value of certain assets, the valuation of stock options in determining compensation expense, the estimate of accrued liabilities (such as incentive compensation, self-funded health insurance accruals, legal reserves, future contingent purchase price obligations, and consolidation and integration reserves), the provision for income taxes, the realizability of deferred tax assets, and other factors. Management's estimates and assumptions are derived from and are continually evaluated based upon available information, judgment and experience. Actual results could differ from those estimates.

Reclassifications

Certain amounts in the 2009 consolidated financial statements and disclosures have been reclassified to conform to the current year presentation.

Revenue Recognition and Valuation of Unbilled Revenues

Revenue is recognized only when all of the following are present: persuasive evidence of an arrangement exists, delivery has occurred or services have been rendered, the fee to the client is fixed or determinable, and collectability is reasonably assured.

CBIZ offers a vast array of products and business services to its clients. Those services are delivered through four practice groups. A description of revenue recognition, as it related to those groups, is included in the Annual Report on Form 10-K for the year ended December 31, 2009.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

New Accounting Pronouncements

In July 2010, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2010-20 ("ASU 2010-20"), which amends Accounting Standards Codification ("ASC") 310 by requiring more robust and disaggregated disclosures about the credit quality of an entity's financing receivables and its allowance for credit losses. The objective of enhancing these disclosures is to improve financial statement users' evaluation of (1) the nature of credit risk associated with an entity's financing receivables, (2) how an entity analyzes and assesses risks in estimating its allowance for credit losses, and (3) the changes in the allowances for credit losses and the reasons for those changes. ASU 2010-20 is effective for the first reporting period beginning after December 15, 2010. The Company is currently evaluating the impact of this update, but does not expect the adoption will have a material impact on its consolidated financial statements.

In January 2010, the FASB issued ASU 2010-06, "Fair Value Measurements and Disclosures (Topic 820): Improving Disclosures about Fair Value Measurements" ("ASU 2010-06"), which adds disclosure requirements about transfers in and out of Levels 1 and 2, for activity relating to Level 3 measurements, and clarifies input and valuation techniques. ASU 2010-06 is effective for the first reporting period beginning after December 15, 2009, except as it pertains to the requirement to provide the Level 3 activity for purchases, sales, issuances and settlements on a gross basis. This Level 3 requirement will be effective for fiscal years beginning after December 15, 2010, and is not expected to have a material impact on CBIZ's consolidated financial statements. CBIZ adopted the applicable provisions of the accounting guidance for the three and nine month interim reporting periods ended September 30, 2010. The adoption did not have a material impact on CBIZ's consolidated financial statements.

In December 2009, the FASB issued ASU 2009-17, "Consolidations (Topic 810): Improvements to Financial Reporting by Enterprises Involved with Variable Interest Entities" ("ASU 2009-17"). ASU 2009-17 clarifies and improves financial reporting by entities involved with variable interest entities. ASU 2009-17 is effective as of the beginning of the annual period beginning after November 15, 2009. CBIZ adopted the provisions of this accounting guidance for the three and nine month interim periods ended September 30, 2010. The adoption did not have a material impact on CBIZ's consolidated financial statements.

2. Accounts Receivable, Net

Accounts receivable balances at September 30, 2010 and December 31, 2009 were as follows (in thousands):

	<u>2010</u>	<u>2009</u>
Trade accounts receivable	\$120,240	\$109,665
Unbilled revenue	45,549	27,611
Total accounts receivable	165,789	137,276
Allowance for doubtful accounts	(10,008)	(8,510)
Accounts receivable, net	<u>\$155,781</u>	<u>\$128,766</u>

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

3. Goodwill and Other Intangible Assets, Net

The components of goodwill and other intangible assets, net at September 30, 2010 and December 31, 2009 were as follows (in thousands):

	<u>2010</u>	<u>2009</u>
Goodwill	\$317,066	\$291,120
<i>Intangible assets:</i>		
Client lists	112,523	108,615
Other intangible assets	9,262	9,394
Total intangible assets	<u>121,785</u>	<u>118,009</u>
Total goodwill and intangibles assets	438,851	409,129
<i>Accumulated amortization:</i>		
Client lists	(36,335)	(29,918)
Other intangible assets	(4,618)	(4,000)
Total accumulated amortization	<u>(40,953)</u>	<u>(33,918)</u>
Goodwill and other intangible assets, net	<u>\$397,898</u>	<u>\$375,211</u>

4. Depreciation and Amortization

Depreciation and amortization expense for property and equipment and intangible assets was as follows (in thousands):

	<u>THREE MONTHS ENDED</u>		<u>NINE MONTHS ENDED</u>	
	<u>SEPTEMBER 30,</u>		<u>SEPTEMBER 30,</u>	
	<u>2010</u>	<u>2009</u>	<u>2010</u>	<u>2009</u>
Operating expenses	\$ 4,959	\$ 4,894	\$14,956	\$14,595
Corporate general and administrative expenses	85	168	301	534
Total depreciation and amortization expense	<u>\$ 5,044</u>	<u>\$ 5,062</u>	<u>\$15,257</u>	<u>\$15,129</u>

5. Borrowing Arrangements

CBIZ has three primary debt arrangements that provide the Company with the capital to meet its working capital needs as well as the flexibility to continue with its strategic initiatives, including business acquisitions and share repurchases: the 2010 Convertible Senior Subordinated Notes ("2010 Notes") totaling \$130 million, the 2006 Convertible Senior Subordinated Notes ("2006 Notes") totaling \$100 million, and a \$275 million unsecured credit facility. In connection with CBIZ's 2010 Notes offering, the Company used proceeds to repurchase \$60 million of the 2006 Notes.

2010 Convertible Senior Subordinated Notes

On September 27, 2010, CBIZ sold and issued \$130.0 million of 2010 Notes to qualified institutional buyers pursuant to Rule 144A of the Securities Act of 1933, as amended. The 2010 Notes are direct, unsecured, senior subordinated obligations of CBIZ and rank (i) junior in right of payment to all of CBIZ's existing and future senior indebtedness, (ii) equal in right of payment with any other future senior subordinated indebtedness, and (iii) senior in right of payment to all existing and future obligations, if any, that are designated as subordinated to the 2010 Notes. In connection with the issuance and sale of the 2010 Notes, CBIZ entered into an indenture (the "Indenture") dated as of September 27, 2010, with U.S. Bank National Association as trustee.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

CBIZ received net proceeds from the sale of the 2010 Notes of approximately \$126.4 million, after deducting offering expenses of approximately \$3.6 million. Net proceeds from the sale were used to repurchase \$60.0 million of the 2006 Notes through privately negotiated transactions, repurchase 4.6 million shares of CBIZ common stock at a cost of approximately \$25.1 million, and pay down outstanding borrowings under the \$275.0 million senior unsecured credit facility. Approximately \$3.5 million in debt issuance costs related to the 2010 Notes have been recorded as other assets in the accompanying consolidated balance sheets. Debt issuance costs are being amortized over a period of five years.

The terms of the 2010 Notes are governed by the Indenture. The 2010 Notes bear interest at a rate of 4.875% per annum, payable in cash semi-annually in arrears on April 1 and October 1 beginning April 1, 2011. The 2010 Notes mature on October 1, 2015 unless earlier redeemed, repurchased or converted. The 2010 Notes are convertible into CBIZ common stock at a rate equal to 134.9255 shares per \$1,000 principal amount of the 2010 Notes (equal to an initial conversion price of approximately \$7.41 per share), subject to adjustment as described in the Indenture. Upon conversion, CBIZ will deliver for each \$1,000 principal amount of 2010 Notes, an amount consisting of cash equal to the lesser of \$1,000 or the conversion value (as defined in the Indenture) and, to the extent that the conversion value exceeds \$1,000, at CBIZ's election or as required by the rules of the New York Stock Exchange, cash or shares of CBIZ common stock in respect to the remainder.

If CBIZ undergoes a "fundamental change" (as defined in the Indenture), holders of the 2010 Notes will have the right, subject to certain conditions, to require CBIZ to repurchase for cash all or a portion of their 2010 Notes at a repurchase price equal to 100% of the principal amount of the 2010 Notes to be repurchased plus accrued and unpaid interest, including additional amounts, if any.

CBIZ separately accounts for the debt and equity components of the 2010 Notes. The carrying amount of the debt and equity components at September 30, 2010 was as follow (in thousands):

Principal amount of 2010 Notes	\$130,000
Unamortized discount	(14,013)
Net carrying amount	<u>\$115,987</u>
Additional paid-in-capital, net of tax	<u>\$ 8,153</u>

The discount on the liability component of the 2010 Notes is being amortized using the effective interest method based upon an annual effective rate of 7.5%, which represents the market rate for similar debt without a conversion option at the issuance date. The discount is being amortized over the term of the 2010 Notes which is five years from the date of issuance. At September 30, 2010, the unamortized discount had a remaining amortization period of approximately 60 months.

2006 Convertible Senior Subordinated Notes

On May 30, 2006, CBIZ sold and issued \$100.0 million of Convertible Senior Subordinated Notes. The 2006 Notes are direct, unsecured, senior subordinated obligations of CBIZ and rank (i) junior in right of payment to all of CBIZ's existing and future senior indebtedness, (ii) equal in right of payment with any other future senior subordinated indebtedness, and (iii) senior in right of payment to all subordinated indebtedness. The terms of the 2006 Notes are governed by the Indenture dated as of May 30, 2006, with U.S. Bank National Association as trustee. The 2006 Notes and Indenture are further described in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009.

The 2006 Notes bear interest at a rate of 3.125% per annum, payable in cash semi-annually in arrears on each June 1 and December 1. The 2006 Notes mature on June 1, 2026 and may be redeemed by CBIZ in whole or in part anytime after June 6, 2011. In addition, holders of the 2006 Notes will have the right to require CBIZ to repurchase for cash all or a portion of their 2006 Notes on June 1, 2011. The 2006 Notes are convertible into CBIZ common stock at a rate equal to 94.1035 shares per \$1,000

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

principal amount of the 2006 Notes (equal to an initial conversion price of approximately \$10.63 per share), subject to adjustment as described in the Indenture. Upon conversion, CBIZ will deliver for each \$1,000 principal amount of 2006 Notes, an amount consisting of cash equal to the lesser of \$1,000 or the conversion value (as defined in the Indenture) and, to the extent that the conversion value exceeds \$1,000, at CBIZ's election, cash or shares of CBIZ common stock in respect to the remainder. At September 30, 2010, the 2006 Notes have been classified as a current liability based on the provision in the Indenture that gives the holders of the Notes the right to require CBIZ to repurchase the 2006 Notes on June 1, 2011.

On September 27, 2010, concurrent with the closing of the 2010 Notes, CBIZ repurchased \$60.0 million of the 2006 Notes. The 2006 Notes were purchased at par through privately negotiated transactions and resulted in a non-cash pre-tax loss of approximately \$2.0 million, primarily as a result of the write-off of the unamortized discount and the unamortized deferred debt costs related to the \$60.0 million of 2006 Notes. The \$2.0 million pre-tax loss was recorded in other income, net in the consolidated statements of operations for the three and nine months ended September 30, 2010.

CBIZ separately accounts for the debt and equity components of the 2006 Notes. The carrying amount of the debt and equity components were as follows (in thousands):

	SEPTEMBER 30, 2010	DECEMBER 31, 2009
Principal amount of 2006 Notes	\$ 40,000	\$ 100,000
Unamortized discount	(1,189)	(6,152)
Net carrying amount	<u>\$ 38,811</u>	<u>\$ 93,848</u>
Additional paid-in-capital	<u>\$ 11,425</u>	<u>\$ 11,425</u>

The discount on the liability component of the 2006 Notes is being amortized using the effective interest method based upon an annual effective rate of 7.8%, which represents the market rate at initial measurement for similar debt without a conversion option at the issuance date. The discount is being amortized over five years from the date of issuance, which coincides with the first date that holders can require CBIZ to repurchase the 2006 Notes. At September 30, 2010, the unamortized discount had a remaining amortization period of approximately 8 months.

During the three and nine months ended September 30, 2010 and 2009, CBIZ recognized interest expense on the 2006 Notes and 2010 Notes as follows (in thousands):

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Contractual coupon interest	\$ 831	\$ 782	\$ 2,393	\$ 2,344
Amortization of discount	1,083	1,003	3,181	2,946
Total interest expense	<u>\$ 1,914</u>	<u>\$ 1,785</u>	<u>\$ 5,574</u>	<u>\$ 5,290</u>

Bank Debt

Effective June 4, 2010, CBIZ entered into a new credit agreement with Bank of America as agent for a group of seven participating banks. Under this agreement, CBIZ maintains a \$275 million unsecured credit facility ("credit facility"), which replaced the prior \$214 million credit agreement. The credit facility has a letter of credit sub-facility and matures in June 2014. On September 14, 2010, CBIZ amended its \$275 million unsecured credit facility. The amendment allowed CBIZ to consummate the buy back and option transactions with CBIZ's largest shareholder (see Note 11), to issue new senior subordinated convertible notes, and use up to \$30 million of the proceeds from the new convertible notes to repurchase shares of common stock concurrent with the new convertible note transaction. In addition, the amendment increased the total and senior leverage ratios to accommodate these transactions and

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

also allows CBIZ to continue its strategic growth strategy which includes future acquisitions. CBIZ had \$119.0 million and \$110.0 million of outstanding borrowings under its credit facility at September 30, 2010 and December 31, 2009, respectively.

Interest rates for the nine months ended September 30, 2010 and 2009 were as follows:

	<u>2010</u>	<u>2009</u>
Weighted average interest rates	<u>3.49%</u>	<u>3.84%</u>
Range of effective interest rates	<u>2.71% - 6.40%</u>	<u>2.74% - 6.40%</u>

CBIZ had approximately \$103.6 million of available funds under the credit facility at September 30, 2010. Available funds under the credit facility are based on a multiple of earnings before interest, taxes, depreciation and amortization ("EBITDA") as defined in the credit facility, and are reduced by letters of credit and outstanding borrowings on the credit facility. Under the credit facility, loans are charged an interest rate consisting of a base rate or Eurodollar rate plus an applicable margin, letters of credit are charged based on the same applicable margin, and a commitment fee is charged on the unused portion of the credit facility.

The credit facility is subject to certain financial covenants that may limit CBIZ's ability to borrow up to the total commitment amount. Covenants require CBIZ to meet certain requirements with respect to (i) minimum net worth; (ii) maximum total and senior leverage ratios; and (iii) a minimum fixed charge coverage ratio. The credit facility also places restrictions on CBIZ's ability to create liens or other encumbrances, to make certain payments, investments, loans and guarantees and to sell or otherwise dispose of a substantial portion of assets, or to merge or consolidate with an unaffiliated entity. According to the terms of the credit facility, CBIZ is not permitted to declare or make any dividend payments, other than dividend payments made by one of its wholly owned subsidiaries to the parent company. The credit facility contains a provision that, in the event of a defined change in control, the credit facility may be terminated.

There are no limitations on CBIZ's ability to acquire businesses provided that the total and senior leverage ratios are less than 4.0 and 2.75, respectively. The total and senior leverage ratios are calculated in accordance with the credit agreement and as of September 30, 2010, were 3.57 and 1.53, respectively.

6. Commitments and Contingencies

Acquisitions

The purchase price that CBIZ pays for businesses and client lists has historically consisted of two components: an up-front, non-contingent portion, and a portion which is contingent upon the acquired businesses or client lists' actual future performance. For acquisitions completed January 1, 2009 and after, the fair value of the contingent purchase price is recorded at the date of acquisition and remeasured each reporting period until the liability is settled. Shares of CBIZ common stock that are issued in connection with acquisitions may be contractually restricted from sale for periods up to two years. Acquisitions are further discussed in Note 12.

Indemnifications

CBIZ has various agreements in which it may be obligated to indemnify the other party with respect to certain matters. Generally, these indemnification clauses are included in contracts arising in the normal course of business under which the Company customarily agrees to hold the other party harmless against losses arising from a breach of representations, warranties, covenants or agreements, related to matters such as title to assets sold and certain tax matters. Payment by CBIZ under such indemnification clauses are generally conditioned upon the other party making a claim. Such claims are

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

typically subject to challenge by CBIZ and to dispute resolution procedures specified in the particular contract. Further, CBIZ's obligations under these agreements may be limited in terms of time and/or amount and, in some instances, CBIZ may have recourse against third parties for certain payments made by CBIZ. It is not possible to predict the maximum potential amount of future payments under these indemnification agreements due to the conditional nature of CBIZ's obligations and the unique facts of each particular agreement. Historically, CBIZ has not made any payments under these agreements that have been material individually or in the aggregate. As of September 30, 2010, CBIZ was not aware of any material obligations arising under indemnification agreements that would require payment.

Employment Agreements

CBIZ maintains severance and employment agreements with certain of its executive officers, whereby such officers may be entitled to payment in the event of termination of their employment. CBIZ also has arrangements with certain non-executive employees which may include severance and other employment provisions. CBIZ accrues for amounts payable under these contracts and arrangements as triggering events occur and obligations become known. During the three and nine months ended September 30, 2010 and 2009, payments regarding such contracts and arrangements were not material.

Letters of Credit and Guarantees

CBIZ provides letters of credit to lessors (landlords) of certain leased premises in lieu of cash security deposits which totaled \$3.0 million and \$3.5 million as of September 30, 2010 and December 31, 2009, respectively. In addition, CBIZ provides license bonds to various state agencies to meet certain licensing requirements. The amount of license bonds outstanding at September 30, 2010 and December 31, 2009 was \$1.5 million.

CBIZ acted as guarantor on various letters of credit for a CPA firm with which it has an affiliation, which totaled \$3.4 million and \$2.6 million as of September 30, 2010 and December 31, 2009, respectively. CBIZ has recognized a liability for the fair value of the obligations undertaken in issuing these guarantees, which is recorded in other current liabilities in the accompanying consolidated balance sheets. Management does not expect any material changes to result from these instruments as performance under the guarantees is not expected to be required.

Self-Funded Health Insurance

CBIZ maintains a self-funded health benefit plan. Total expenses under this program are limited by stop-loss coverages on individually large claims. A third party administrator processes claims and payments, but does not assume liability for benefits payable under this plan. CBIZ assumes responsibility for funding the plan benefits out of general assets, however, employees contribute to the costs of covered benefits through premium charges, deductibles and co-pays.

The third party administrator provides the Company with reports and other information which provides a basis for the estimate of the liability at the end of each reporting period. Although management believes that it uses the best available information to determine the amount of the liability, unforeseen health claims could result in adjustments and higher costs incurred if circumstances differ from the assumptions used in estimating the liability. The liability for the self-funded health insurance plan is included in other current liabilities in the consolidated balance sheets and was \$4.6 million and \$3.5 million at September 30, 2010 and December 31, 2009, respectively. CBIZ's net healthcare costs include health claims, administration fees to third-party administrators and premiums for stop-loss coverages.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Legal Proceedings

In May, June, July, August and September of 2010, the Company and its subsidiary, CBIZ MHM, LLC (fka CBIZ Accounting, Tax & Advisory Services, LLC) ("the CBIZ Parties"), were named as defendants in lawsuits filed in the United States District Court for the District of Arizona (Robert Facciola, et al v. Greenberg Traurig LLP, et al.) and in the Superior Court for Maricopa County Arizona (Victims Recovery, LLC v. Greenberg Traurig LLP, et al.; Roger Ashkenazi, et al v. Greenberg Traurig LLP, et al.; Mary Marsh, et al v. Greenberg Traurig LLP, et al.; and ML Liquidating Trust v. Mayer Hoffman McCann, PC, et al.), respectively. The Maricopa County cases have been removed to the United States District Court or Bankruptcy Court. The Facciola plaintiffs seek to proceed as a class action. Additionally, in November 2009, CBIZ MHM, LLC was named as a defendant in the United States District Court for the District of Arizona (Jeffery C. Stone v. Greenberg Traurig LLP, et al.). These matters arise out of the bankruptcy proceedings related to Mortgages Ltd., a mortgage lender to developers in the Phoenix, Arizona area. Various other professional firms not related to the Company are also defendants in these lawsuits. The motion phase of these proceedings has commenced.

The plaintiffs, except for those in the Stone and ML Liquidating Trust cases, are all alleged to have directly or indirectly invested in real estate mortgages through Mortgages Ltd. The Facciola, Victims Recovery, Ashkenazi and Marsh plaintiffs seek monetary damages equivalent to the amounts of their investments. The plaintiff in Stone sought monies it allegedly lost based on the claim that Mortgages Ltd. did not fund development projects in which it was a contractor. The Stone case has been voluntarily dismissed by the plaintiff in that matter. The plaintiff in the ML Liquidating Trust matter asserts errors and omissions and breach of contract claims, and is seeking monetary damages. The plaintiffs in these suits also seek pre- and post-judgment interest, punitive damages and attorneys' fees.

Mortgages Ltd. had been audited by Mayer Hoffman McCann PC, a CPA firm which has an administrative services agreement with CBIZ. The claims against the CBIZ Parties seek to impose auditor-type liabilities upon the Company for audits it did not conduct. Specific claims include securities fraud, common law fraud, negligent misrepresentation, Arizona Investment Management Act violations, control-person liability, aiding and abetting and conspiracy. CBIZ is not a CPA firm, does not provide audits, and did not audit any of the entities at issue in these lawsuits.

The CBIZ Parties deny all allegations of wrongdoing made against them in these actions and are vigorously defending the proceedings. The Company has been advised by Mayer Hoffman McCann PC that it denies all allegations of wrongdoing made against it and that it intends to continue vigorously defending the matters. Although the proceedings are subject to uncertainties inherent in the litigation process and the ultimate disposition of these proceedings is not presently determinable, management believes that the allegations are without merit and that the ultimate resolution of these matters will not have a material adverse effect on the consolidated financial condition, results of operations or cash flows of CBIZ.

In addition to those items disclosed above, CBIZ is, from time to time, subject to claims and suits arising in the ordinary course of business. Although the ultimate disposition of such proceedings is not presently determinable, management does not believe that the ultimate resolution of these matters will have a material adverse effect on the consolidated financial condition, results of operations or cash flows of CBIZ.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

7. Financial Instruments

Concentrations of Credit Risk

Financial instruments that may subject CBIZ to concentration of credit risk consist primarily of cash and cash equivalents and accounts receivable. CBIZ places its cash and cash equivalents with highly-rated financial institutions, limiting the amount of credit exposure with any one financial institution. CBIZ's client base consists of large numbers of geographically diverse customers dispersed throughout the United States; thus, concentration of credit risk with respect to accounts receivable is not considered significant.

Corporate Bonds

CBIZ invests and holds corporate bonds with par values totaling \$14.1 million and \$9.5 million at September 30, 2010 and December 31, 2009, respectively. All bonds are investment grade and are classified as available-for-sale. Corporate bonds have maturity dates ranging from October 2010 through November 2036, and are included in "Funds held for clients — current" on the consolidated balance sheets as these investments are highly liquid and are expected to be held for less than one year. During the three and nine months ended September 30, 2010, CBIZ purchased bonds with a par value totaling \$3.0 million and \$12.7 million, respectively. During the nine months ended September 30, 2010, CBIZ sold bonds with a par value totaling \$5.0 million and recorded a realized gain of \$0.1 million resulting from the sale. In addition, CBIZ recorded an unrealized gain on these bonds of \$185,000 and \$35,000 during the three months ended September 30, 2010 and 2009, respectively, and an unrealized gain of \$142,000 and \$22,000 for the nine months ended September 30, 2010 and 2009, respectively. These unrealized gains were recorded as a component of other comprehensive loss.

Auction Rate Securities ("ARS")

At September 30, 2010, CBIZ held three investments in ARS with par values totaling \$13.4 million and fair values totaling \$10.1 million. During the three and nine months ended September 30, 2010, CBIZ recorded unrealized losses of \$0.9 million and \$0.2 million, respectively, as a result of changes to the fair values of the securities. These unrealized losses were recorded in other comprehensive loss, net of tax, in the consolidated balance sheets as they were concluded to be temporary. In addition, CBIZ recorded an other-than-temporary impairment ("OTTI") charge of \$0.3 million during the three and nine months ended September 30, 2010 related to one ARS that the Company has determined to have suffered additional impairment related to the credit of the security issuer. This impairment related to credit loss was recorded in other income, net in the consolidated statements of operations. See Note 8 for further discussion regarding the ARS and related fair values.

Due to the failed auctions and the uncertainty regarding the liquidity of these securities, CBIZ classifies its investments in auction rate securities as funds held for clients — non-current in the consolidated balance sheets. The maturity dates for these ARS investments range from October 2037 through February 2042.

Interest Rate Swaps

CBIZ uses interest rate swaps to manage interest rate risk exposure. CBIZ's interest rate swaps effectively mitigate the Company's exposure to interest rate risk, primarily through converting portions of floating rate debt under the credit facility, to a fixed rate basis. These agreements involve the receipt or payment of floating rate amounts in exchange for fixed rate interest payments over the life of the agreements without an exchange of the underlying principal amounts. CBIZ does not enter into derivative instruments for trading or speculative purposes.

Each of CBIZ's interest rate swaps has been designated as a cash flow hedge. Accordingly, the interest rate swaps are recorded as either assets or liabilities in the consolidated balance sheets at fair value. Changes in fair value are recorded as a component of other comprehensive loss, net of tax, to the

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

extent the swaps are effective. Amounts recorded to other comprehensive loss are reclassified to interest expense as interest on the underlying debt is recognized. Net amounts due related to the swaps are recorded as adjustments to interest expense when incurred or payable. All swaps were deemed to be effective for the three and nine months ended September 30, 2010 and 2009.

At inception, the critical terms of the interest rate swaps matched the underlying risks being hedged, and as such the interest rate swaps are expected to be highly effective in offsetting fluctuations in the designated interest payments resulting from changes in the benchmark interest rate. The interest rate swaps are assessed for effectiveness and continued qualification for hedge accounting on a quarterly basis. If an interest rate swap were to be de-designated as a hedge it would be accounted for as a financial instrument used for trading and any changes in fair value would be recorded in the consolidated statements of operations.

As a result of the use of derivative instruments, CBIZ is exposed to risk that the counterparties will fail to meet their contractual obligations. To mitigate the counterparty credit risk, CBIZ only enters into contracts with carefully selected major financial institutions based upon their credit ratings and other factors, and continually assesses the creditworthiness of counterparties. At September 30, 2010, all of the counterparties to CBIZ's interest rate swaps had investment grade ratings. To date, all counterparties have performed in accordance with their contractual obligations. There are no credit risk-related contingent features in CBIZ's interest rate swaps nor do the swaps contain provisions under which the Company has, or would be required, to post collateral.

At September 30, 2010 and December 31, 2009, each of the interest rate swaps was classified as a liability derivative. The following table summarizes CBIZ's outstanding interest rate swaps and their effects on the consolidated balance sheets at September 30, 2010 and December 31, 2009 (in thousands).

	September 30, 2010		
	Notional Amount	Fair Value (3)	Balance Sheet Location
Interest rate swaps (1)	\$20,000	\$ (78)	Other current liabilities
Total interest rate swaps	<u>\$20,000</u>	<u>\$ (78)</u>	
	December 31, 2009		
	Notional Amount	Fair Value (3)	Balance Sheet Location
Interest rate swap (1)	\$20,000	\$ (186)	Other non-current liabilities
Interest rate swap (2)	\$10,000	\$ (4)	Other current liabilities
Total interest rate swaps	<u>\$30,000</u>	<u>\$ (190)</u>	

- (1) Represents two interest rate swaps, each with a notional amount of \$10.0 million and terms of two years expiring in January, 2011. Under the terms of the interest rate swaps, CBIZ pays interest at a fixed rate of 1.55% and 1.59%, respectively, plus applicable margin under the credit agreement, and receives or pays interest that varies with three-month LIBOR. Interest is calculated by reference to the respective \$10.0 million notional amount of the interest rate swap and payments are exchanged every three months.
- (2) Represents one interest rate swap with an initial term of two years that expired in January, 2010. Under the terms of the interest rate swap, CBIZ paid interest at a fixed rate of 3.9% plus applicable margin under the credit agreement, and received or paid interest that varied with one-month LIBOR. Interest was calculated by reference to the \$10.0 million notional amount of the interest rate swap and payments were exchanged each month.
- (3) See additional disclosures regarding fair value measurements in Note 8.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

8. Fair Value Measurements

Valuation hierarchy categorizes assets and liabilities measured at fair value into one of three different levels depending on the observability of the inputs employed in the measurement. The three levels are defined as follows:

- Level 1 — inputs to the valuation methodology are quoted prices (unadjusted) for identical assets or liabilities in active markets.
- Level 2 — inputs to the valuation methodology include quoted prices for similar assets and liabilities in active markets, and inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the financial instrument.
- Level 3 — inputs to the valuation methodology are unobservable and are significant to the fair value measurement.

A financial instrument's categorization within the valuation hierarchy is based upon the lowest level of input that is significant to the fair value measurement. The Company's assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment and considers factors specific to the asset or liability.

The following table summarizes CBIZ's assets and liabilities at September 30, 2010 that are measured at fair value on a recurring basis subsequent to initial recognition, and indicates the fair value hierarchy of the valuation techniques utilized by the Company to determine such fair value (in thousands):

	Level	September 30, 2010	December 31, 2009
Deferred compensation plan assets	1	\$ 30,392	\$ 27,457
Corporate bonds	1	\$ 14,840	\$ 9,764
Interest rate swaps	2	\$ (78)	\$ (190)
Contingent purchase price liabilities	3	\$ (15,737)	\$ (5,575)
Auction rate securities	3	\$ 10,102	\$ 10,545

For the nine months ended September 30, 2010 and 2009, there were no transfers between the valuation hierarchy Levels 1, 2 and 3. The following table summarizes the change in fair values of the Company's assets and liabilities identified as Level 3 for the nine months ended September 30, 2010 (pre-tax basis) (in thousands):

	Contingent Purchase Price Liabilities	Auction Rate Securities
Balance — December 31, 2009	\$ (5,575)	\$ 10,545
Transfers into Level 3	—	—
Additions from business acquisitions	(11,477)	—
Unrealized gain (loss) included in accumulated other comprehensive loss	—	(186)
Other-than-temporary impairment recognized in earnings	—	(263)
Change in fair value of contingency	1,449	—
Change in net present value of contingency	(134)	—
Increase in expected cash flows of OTTI investment	—	6
Ending balance — September 30, 2010	<u>\$ (15,737)</u>	<u>\$ 10,102</u>

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Contingent Purchase Price Liabilities - Contingent purchase price liabilities result from business acquisitions made after January 1, 2009, and are classified as Level 3 due to the utilization of a probability weighted discounted cash flow approach to determine the fair value of the contingency. The contingent purchase price liabilities are included in "Other current liabilities" and "Accrued expenses — non-current", depending on the expected settlement date. During the three and nine months ended September 30, 2010, the addition of \$1.5 million and \$11.5 million, respectively, to the liability resulted from CBIZ's acquisition of three businesses, one during the three months ended September 30, 2010 and two during the three months ended March 31, 2010, all of which contained contingent earnout provisions. Offsetting the increases to the contingent liability was a reduction of \$0.7 million and \$1.4 million which was recorded during the three and nine months ended September 30, 2010, respectively, as a result of a change in the estimate of future contingent liabilities related to prior year acquisitions. See Note 12 for further discussion of contingent purchase price liabilities.

Auction Rate Securities - CBIZ's investments in ARS were classified as Level 3 as a result of liquidity issues in the ARS market, an inactive trading market of the securities, and the lack of quoted prices from broker-dealers. Accordingly, a fair value assessment was performed on two securities based on a discounted cash flow model utilizing various assumptions that included maximum interest rates for each issue, probabilities of successful auctions, failed auctions or default, the timing of cash flows, the quality and level of collateral of the securities, and the rate of recovery from bond insurers in the event of default. The fair value assessment of one ARS was determined using a combination of quoted prices for similar securities and the Level 3 methodology described above.

At September 30, 2010, CBIZ held three investments in ARS with par values totaling \$13.4 million. Changes to the fair values of these ARS resulted in an unrealized loss of \$0.9 million and \$0.2 million for the three and nine months ended September 30, 2010, respectively, which were recorded in other comprehensive loss, net of tax. CBIZ has determined that these impairments were temporary due to dislocation in the credit markets, the quality of the investments and their underlying collateral, and the probability of a passed auction or redemption in the future, considering the issuers' ability to refinance if necessary. These ARS are classified as "Funds held for clients — non-current", as CBIZ does not intend to sell these investments until an anticipated recovery of par value occurs. During the three and nine months ended September 30, 2010, CBIZ recorded an OTTI charge of \$0.3 million related to one ARS as a result of a degradation in the credit worthiness of the underlying issuer. This OTTI related to credit was recorded in other income, net in the consolidated statements of operations.

The following table provides additional information with regards to the ARS with temporary impairments, aggregated by the length of time that the securities have been in a continuous unrealized loss position (in thousands):

<u>Description of Security</u>	<u>September 30, 2010</u>					
	<u>Less Than 12 Months</u>		<u>12 Months or Greater</u>		<u>Total</u>	
	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>
Auction rate securities	\$ —	\$ —	\$ 7,602	\$ 778	\$ 7,602	\$ 778

<u>Description of Security</u>	<u>December 31, 2009</u>					
	<u>Less Than 12 Months</u>		<u>12 Months or Greater</u>		<u>Total</u>	
	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>
Auction rate securities	\$ —	\$ —	\$ 7,784	\$ 596	\$ 7,784	\$ 596

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NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The following table presents financial instruments that are not carried at fair value but which require fair value disclosure as of September 30, 2010 and December 31, 2009 (in thousands):

	September 30, 2010		December 31, 2009	
	Carrying Value	Fair Value	Carrying Value	Fair Value
2010 Convertible notes	\$ 115,987	\$ 136,384	\$ —	\$ —
2006 Convertible notes	\$ 38,811	\$ 39,800	\$ 93,848	\$ 94,800

Although the trading of CBIZ's convertible notes is limited, the fair value was determined based upon their most recent quoted market price. The convertible notes are carried at face value less any unamortized debt discount. On September 27, 2010, CBIZ repurchased \$60.0 million of the 2006 Notes through a privately negotiated transaction. See Note 5 in these consolidated financial statements for further information.

The carrying value of CBIZ's cash and cash equivalents, accounts receivable and accounts payable approximate fair value because of the short maturity of these instruments. The carrying value of bank debt approximates fair value, as the interest rate on the bank debt is variable and approximates current market rates.

9. Other Comprehensive Income

Other comprehensive income is reflected as an increase to stockholders' equity and is not reflected in CBIZ's results of operations. Other comprehensive income and total comprehensive income for the three and nine months ended September 30, 2010 and 2009, net of tax, was as follows (in thousands):

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Net income	\$ 4,832	\$ 5,103	\$26,238	\$30,080
Other comprehensive income (loss):				
Net unrealized (loss) gain on available- for-sale securities, net of tax (1)	(445)	24	(24)	244
Interest rate swap loss reclassified into interest expense, net of tax (2)	36	89	119	223
Unrealized gain on interest rate swap arrangements, net of tax (3)	(16)	(97)	(48)	(203)
Foreign currency translation	(19)	(15)	(54)	(56)
Total other comprehensive (loss) income	(444)	1	(7)	208
Comprehensive income	<u>\$ 4,388</u>	<u>\$ 5,104</u>	<u>\$26,231</u>	<u>\$30,288</u>

- (1) Net of income tax benefit of \$297 and expense of \$16 for the three months ended September 30, 2010 and 2009, respectively, and net of income tax benefit of \$16 and expense of \$164 for the nine months ended September 30, 2010 and 2009, respectively.
- (2) Net of income tax benefit of \$21 and \$52 for the three months ended September 30, 2010 and 2009, respectively, and net of income tax benefit of \$70 and \$131 for the nine months ended September 30, 2010 and 2009, respectively.
- (3) Net of income tax expense of \$9 and \$57 for the three months ended September 30, 2010 and 2009, respectively, and net of income tax expense of \$29 and \$119 for the nine months ended September 30, 2010 and 2009, respectively.

CBIZ, INC. AND SUBSIDIARIES
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Accumulated other comprehensive loss, net of tax, as reflected on the consolidated balance sheets, was approximately \$0.9 million at September 30, 2010 and December 31, 2009. Accumulated other comprehensive loss consisted of adjustments, net of tax, to unrealized gains and losses on available-for-sale securities and interest rate swaps, and adjustments for foreign currency translation.

10. Employer Share Plans

CBIZ has granted various stock-based awards under its 2002 Stock Incentive Plan, which is described in further detail in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009. The terms and vesting schedules for stock-based awards vary by type and date of grant. Compensation expense for stock-based awards recognized during the three and nine months ended September 30, 2010 and 2009 was as follows (in thousands):

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Stock options	\$ 758	\$ 749	\$ 2,250	\$ 1,996
Restricted stock awards	615	536	1,693	1,469
Total stock-based compensation expense	<u>\$ 1,373</u>	<u>\$ 1,285</u>	<u>\$ 3,943</u>	<u>\$ 3,465</u>

Stock award activity during the nine months ended September 30, 2010 was as follows (in thousands, except per share data):

	Stock Options		Restricted Stock Awards	
	Number of Options	Weighted Average Exercise Price Per Share	Number of Shares	Weighted Average Grant-Date Fair Value (1)
Outstanding at beginning of year	4,636	\$ 7.41	753	\$ 7.65
Granted	1,420	\$ 6.75	387	\$ 6.78
Exercised or released	(286)	\$ 4.13	(302)	\$ 7.43
Expired or canceled	(31)	\$ 7.80	(6)	\$ 7.31
Outstanding at September 30, 2010	<u>5,739</u>	\$ 7.41	<u>832</u>	\$ 7.33
Exercisable at September 30, 2010	<u>2,504</u>	\$ 7.46		

(1) Represents weighted average market value of the shares; awards are granted at no cost to the recipients.

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11. Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share for the three and nine months ended September 30, 2010 and 2009 (in thousands, except per share data).

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Numerator:				
Income from continuing operations	\$ 5,328	\$ 5,391	\$29,106	\$30,653
Denominator:				
Basic				
Weighted average common shares outstanding	59,108	61,176	60,680	61,302
Diluted				
Stock options (1)	86	206	114	245
Restricted stock awards	88	102	121	124
Contingent shares (2)	297	228	297	226
Diluted weighted average common shares outstanding	59,579	61,712	61,212	61,897
Basic earnings per share from continuing operations	\$ 0.09	\$ 0.09	\$ 0.48	\$ 0.50
Diluted earnings per share from continuing operations	\$ 0.09	\$ 0.09	\$ 0.48	\$ 0.50

- (1) A total of 6.0 million and 5.2 million options were excluded from the calculation of diluted earnings per share for the three and nine months ended September 30, 2010, respectively, and a total of 4.5 million and 3.8 million options were excluded from the calculation of diluted earnings per share for the three and nine months ended September 30, 2009, respectively, as their exercise prices would render them anti-dilutive.
- (2) Contingent shares represent additional shares to be issued for purchase price earned by former owners of businesses acquired by CBIZ once future conditions have been met.

On September 14, 2010, CBIZ entered into an agreement with its largest shareholder, Westbury (Bermuda) Ltd. ("Westbury"), a company organized by CBIZ founder Michael G. DeGroot, to purchase approximately 7.7 million shares of the Company's common stock at \$6.25 per share for a total cost of approximately \$48.2 million. CBIZ also purchased an option for \$5.0 million, which expires on September 30, 2013, to purchase the remaining shares of the Company's common shares held by Westbury at a price of \$7.25 per share, up to approximately 7.7 million shares. The total cost of the share and option purchases was recorded in treasury stock on the consolidated balance sheet as of September 30, 2010.

12. Acquisitions

During the nine months ended September 30, 2010, CBIZ acquired substantially all of the assets of three companies, Goldstein Lewin & Company, National Benefit Alliance and South Winds, Inc. (dba "Benexx"). Goldstein Lewin & Company, an accounting and financial services company located in Boca Raton, Florida, purchased on January 1, 2010, provides accounting services and financial advisory services, tax planning and compliance, wealth preservation and estate planning, business valuation and litigation support. The operating results of Goldstein Lewin & Company are reported in the Financial Services practice group. National Benefit Alliance, an employee benefits company located in Midvale, Utah, purchased on January 1, 2010, designs, implements and administers employee benefit plans for

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government contractors as well as commercial clients. Benexx, a retirement plan consulting firm located in Baltimore, Maryland, purchased on August 1, 2010, provides 401K and other qualified retirement plan services for small and mid-sized companies. The operating results of National Benefit Alliance and Benexx are reported in the Employee Services practice group.

Aggregate consideration for these acquisitions is expected to be approximately \$29.2 million, which consists of \$15.3 million in cash and \$2.0 million in CBIZ common stock that was paid at closing, \$0.4 million in guaranteed future consideration, and \$11.5 million in contingent consideration to be settled primarily in cash and a portion in common stock, subject to the acquired operations achieving certain performance targets.

The preliminary aggregate purchase price for these acquisitions was allocated as follows (in thousands):

Recognized amounts of identifiable assets acquired and liabilities assumed:	
Accounts Receivable, net	33
Work in process, net	\$ 538
Prepaid expenses and other current assets	1,230
Fixed assets	1,440
Identifiable intangible assets	6,735
Accrued liabilities	(123)
Total identifiable net assets	\$ 9,853
Goodwill	19,316
Aggregate purchase price	<u>\$29,169</u>

Under the terms of the acquisition agreements, a portion of the purchase price is contingent on future performance of the businesses acquired. The potential undiscounted amount of all future payments that CBIZ could be required to make under the contingent arrangements is between \$0 and \$12.1 million. CBIZ is required to record the fair value of these obligations at the acquisition date. CBIZ determined, utilizing a probability weighted income approach, that the fair value of the contingent consideration arrangements was \$11.5 million, of which \$4.3 million was recorded in "Other current liabilities" and \$7.2 million was recorded in "Other non-current liabilities" in the consolidated balance sheets at September 30, 2010.

The goodwill of \$19.3 million arising from the acquisitions in the current year consists largely of expected future earnings and cash flows from the existing management team, as well as the synergies created by the integration of the new businesses within the CBIZ organization, including cross-selling opportunities expected with the Company's Financial Services group and the Employee Services group, to help strengthen the Company's existing service offerings and expand the Company's market position. The goodwill recognized is deductible for income tax purposes.

During 2010, CBIZ adjusted the fair value of the contingent consideration arrangements related to CBIZ's prior acquisitions from \$5.6 million to \$4.2 million due to lower than originally projected future results of the acquired businesses.

In addition, CBIZ paid \$20.0 million in cash and approximately 13,100 shares of common stock were issued during the nine months ended September 30, 2010 as contingent proceeds for previous acquisitions.

During the nine months ended September 30, 2009, CBIZ acquired substantially all of the assets of two businesses. EAO Consultants, LLC, a New Jersey based employee benefits firm, was acquired on July 1, 2009, and MeyersDining, LLC, a Boulder, Colorado based insurance agency, was acquired on September 30, 2009 in order to broaden the range of services it offers in the New York and New Jersey markets and in the Boulder and Denver, Colorado markets. Aggregate consideration for these

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

acquisitions consisted of \$7.8 million in cash, \$0.9 in CBIZ common stock and \$5.6 million in contingent consideration, subject to the acquired operations achieving certain performance targets.

In addition, during the first nine months ended September 30, 2009, CBIZ purchased two client lists, one of which is reported in the Financial Services practice group and the other is reported in the Employee Services practice group. Aggregate consideration for these acquisitions consisted of \$0.1 million cash paid at closing and up to an additional \$0.4 million in cash which is contingent upon future financial performance of the client lists. In addition, CBIZ paid \$12.7 million in cash and issued approximately 131,600 shares of common stock during the nine months ended September 30, 2009 as contingent proceeds and payments against notes payable for previous acquisitions.

The operating results of these businesses are included in the accompanying consolidated financial statements since the dates of acquisition. Client lists and non-compete agreements are recorded at fair value at the time of acquisition. The excess of purchase price over the fair value of net assets acquired, (including client lists and non-compete agreements) is allocated to goodwill.

Additions to goodwill, client lists and other intangible assets resulting from acquisitions and contingent consideration earned during the nine months ended September 30, 2010 and 2009 were as follows (in thousands):

	2010	2009
Goodwill	\$ 25,946	\$17,139
Client lists	\$ 6,390	\$ 7,114
Other intangible assets	\$ 345	\$ 420

13. Discontinued Operations and Divestitures

CBIZ will divest (through sale or closure) business operations that do not contribute to the Company's long-term objectives for growth, or that are not complementary to its target service offerings and markets. Divestitures are classified as discontinued operations provided they meet the criteria as provided in FASB ASC 205 "Presentation of Financial Statements — Discontinued Operations — Other Presentation Matters".

Discontinued Operations

Gains or losses from the sale of discontinued operations are recorded as "Gain (loss) on disposal of discontinued operations, net of tax", in the accompanying consolidated statements of operations. Additionally, proceeds that are contingent upon a divested operation's actual future performance are recorded as gain on sale of discontinued operations in the period they are earned. During the nine months ended September 30, 2010, CBIZ sold two businesses and closed one business from the National Practices group. Proceeds from the sales consisted of \$0.2 million in cash and resulted in a pre-tax loss of approximately \$0.7 million, and the office closure resulted in a pre-tax loss of approximately \$1.1 million. During the nine months ended September 30, 2009, CBIZ did not sell any operations. Gains recorded for the nine months ended September 30, 2009 related to contingent proceeds for a Financial Services operation that was sold during 2007 and an adjustment to reserves established for an operation that was closed in 2008.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Revenue and results from operations of discontinued operations for the three and nine months ended September 30, 2010 and 2009 are separately reported as "Loss from discontinued operations, net of tax" in the consolidated statements of operations and were as follows (in thousands):

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Revenue	\$ —	\$ 3,110	\$ 2,723	\$10,422
Loss from discontinued operations, before income tax	\$ (872)	\$ (525)	\$ (3,086)	\$ (1,262)
Income tax benefit	339	210	1,213	511
Loss from discontinued operations, net of tax	<u>\$ (533)</u>	<u>\$ (315)</u>	<u>\$ (1,873)</u>	<u>\$ (751)</u>

Gain (loss) on the disposal of discontinued operations for the three and nine months ended September 30, 2010 and 2009 were as follows (in thousands):

	THREE MONTHS ENDED SEPTEMBER 30,		NINE MONTHS ENDED SEPTEMBER 30,	
	2010	2009	2010	2009
Gain (loss) on disposal of discontinued operations, before income tax	\$ 62	\$ 42	\$ (1,821)	\$ 282
Income tax (expense) benefit	(25)	(15)	826	(104)
Gain (loss) on disposal of discontinued operations, net of tax	<u>\$ 37</u>	<u>\$ 27</u>	<u>\$ (995)</u>	<u>\$ 178</u>

At September 30, 2010 and December 31, 2009, the assets and liabilities of businesses classified as discontinued operations are reported separately in the accompanying consolidated financial statements and consisted of the following (in thousands):

	September 30, 2010	December 31, 2009
Assets:		
Accounts receivable, net	\$ 183	\$ 1,945
Goodwill and other intangible assets, net	—	1,436
Property and equipment, net	—	131
Other current assets	165	597
Assets of discontinued operations	<u>\$ 348</u>	<u>\$ 4,109</u>
Liabilities:		
Accounts payable	\$ 18	\$ 892
Accrued personnel costs	8	191
Other current liabilities	349	1,198
Liabilities of discontinued operations	<u>\$ 375</u>	<u>\$ 2,281</u>

Divestitures

Gains and losses from divested operations and assets that do not qualify for treatment as discontinued operations are recorded as "Gain on sale of operations, net" in the consolidated statements of operations. During the nine months ended September 30, 2010, CBIZ received cash proceeds of \$0.4 million and recognized a gain of \$0.4 million from the sale of a client list. During the nine months ended September 30, 2009, CBIZ received cash of \$0.2 million and recognized a gain of \$0.9 million from the sale of two client lists.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Additionally, CBIZ may earn additional proceeds on the sale of certain client lists (sold in previous years), which are contingent upon future revenue generated by the client lists. CBIZ records these proceeds as other income when they are earned.

14. Segment Disclosures

CBIZ's business units have been aggregated into four practice groups: Financial Services, Employee Services, Medical Management Professionals ("MMP"), and National Practices. The business units have been aggregated based on the following factors: similarity of the products and services provided to clients; similarity of the regulatory environment in which they operate; and similarity of economic conditions affecting long-term performance. The business units are managed along these segment lines. A general description of services provided by practice group, is provided in the following table.

<u>Financial Services</u>	<u>Employee Services</u>	<u>MMP</u>	<u>National Practices</u>
<ul style="list-style-type: none">• Accounting• Tax• Financial Advisory• Litigation Support• Valuation• Internal Audit• Fraud Detection• Real Estate Advisory	<ul style="list-style-type: none">• Group Health• Property & Casualty• COBRA / Flex• Retirement Planning• Wealth Management• Life Insurance• Human Capital Management• Payroll Services• Actuarial Services• Recruiting	<ul style="list-style-type: none">• Coding and Billing• Accounts Receivable Management• Full Practice Management Services	<ul style="list-style-type: none">• Managed Networking and Hardware Services• Health Care Consulting• Mergers & Acquisitions

Corporate and Other. Included in Corporate and Other are operating expenses that are not directly allocated to the individual business units. These expenses are primarily comprised of gains or losses attributable to assets held in the Company's deferred compensation plan, stock-based compensation, certain health care costs, consolidation and integration charges, and certain advertising costs.

Accounting policies of the practice groups are the same as those described in Note 1 to the Annual Report on Form 10-K for the year ended December 31, 2009. Upon consolidation, all intercompany accounts and transactions are eliminated; thus inter-segment revenue is not included in the measure of profit or loss for the practice groups. Performance of the practice groups is evaluated on operating income excluding the costs of certain infrastructure functions (such as information systems, finance and accounting, human resources, legal and marketing), which are reported in the "Corporate and Other" segment.

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Segment information for the three and nine months ended September 30, 2010 and 2009 was as follows (in thousands):

THREE MONTHS ENDED SEPTEMBER 30, 2010						
	Financial Services	Employee Services	MMP	National Practices	Corporate and Other	Total
Revenue	\$89,612	\$42,417	\$37,423	\$ 7,034	\$ —	\$176,486
Operating expenses	78,919	35,905	32,148	6,343	4,841	158,156
Gross margin	10,693	6,512	5,275	691	(4,841)	18,330
Corporate general & admin	—	—	—	—	6,907	6,907
Operating income (loss)	10,693	6,512	5,275	691	(11,748)	11,423
Other income (expense):						
Interest expense	(1)	(6)	—	—	(3,728)	(3,735)
Gain on sale of operations, net	—	—	—	—	89	89
Other income (expense), net	7	101	86	(2)	823	1,015
Total other income (expense)	6	95	86	(2)	(2,816)	(2,631)
Income (loss) from continuing operations before income tax expense	<u>\$10,699</u>	<u>\$ 6,607</u>	<u>\$ 5,361</u>	<u>\$ 689</u>	<u>\$(14,564)</u>	<u>\$ 8,792</u>
THREE MONTHS ENDED SEPTEMBER 30, 2009						
	Financial Services	Employee Services	MMP	National Practices	Corporate and Other	Total
Revenue	\$86,854	\$41,272	\$40,701	\$ 6,948	\$ —	\$175,775
Operating expenses	78,888	34,955	35,118	6,210	4,846	160,017
Gross margin	7,966	6,317	5,583	738	(4,846)	15,758
Corporate general & admin	—	—	—	—	8,491	8,491
Operating income (loss)	7,966	6,317	5,583	738	(13,337)	7,267
Other income (expense):						
Interest expense	(7)	(6)	—	(1)	(3,167)	(3,181)
Gain on sale of operations, net	—	—	—	—	910	910
Other income, net	92	226	69	3	2,754	3,144
Total other income (expense)	85	220	69	2	497	873
Income (loss) from continuing operations before income tax expense	<u>\$ 8,051</u>	<u>\$ 6,537</u>	<u>\$ 5,652</u>	<u>\$ 740</u>	<u>\$(12,840)</u>	<u>\$ 8,140</u>

CBIZ, INC. AND SUBSIDIARIES
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

NINE MONTHS ENDED SEPTEMBER 30, 2010

	Financial Services	Employee Services	MMP	National Practices	Corporate and Other	Total
Revenue	\$303,179	\$133,033	\$110,759	\$20,590	\$ —	\$567,561
Operating expenses	250,356	109,704	99,584	19,415	10,565	489,624
Gross margin	52,823	23,329	11,175	1,175	(10,565)	77,937
Corporate general & admin	—	—	—	—	22,529	22,529
Operating income (loss)	52,823	23,329	11,175	1,175	(33,094)	55,408
Other income (expense):						
Interest expense	(6)	(18)	—	—	(10,290)	(10,314)
Gain on sale of operations, net	—	—	—	—	465	465
Other income (expense), net	137	267	257	(2)	482	1,141
Total other income (expense)	131	249	257	(2)	(9,343)	(8,708)
Income (loss) from continuing operations before income tax expense	<u>\$ 52,954</u>	<u>\$ 23,578</u>	<u>\$ 11,432</u>	<u>\$ 1,173</u>	<u>\$(42,437)</u>	<u>\$ 46,700</u>

NINE MONTHS ENDED SEPTEMBER 30, 2009

	Financial Services	Employee Services	MMP	National Practices	Corporate and Other	Total
Revenue	\$305,685	\$129,013	\$122,402	\$20,323	\$ —	\$577,423
Operating expenses	255,462	107,502	105,503	18,518	12,447	499,432
Gross margin	50,223	21,511	16,899	1,805	(12,447)	77,991
Corporate general & admin	—	—	—	—	23,874	23,874
Operating income (loss)	50,223	21,511	16,899	1,805	(36,321)	54,117
Other income (expense):						
Interest expense	(21)	(20)	—	(1)	(10,164)	(10,206)
Gain on sale of operations, net	—	—	—	—	1,004	1,004
Other income, net	222	816	219	3	4,189	5,449
Total other income (expense)	201	796	219	2	(4,971)	(3,753)
Income (loss) from continuing operations before income tax expense	<u>\$ 50,424</u>	<u>\$ 22,307</u>	<u>\$ 17,118</u>	<u>\$ 1,807</u>	<u>\$(41,292)</u>	<u>\$ 50,364</u>

15. Subsequent Event

On November 1, 2010, CBIZ acquired substantially all of the assets of Kirkland, Russ, Murphy & Tapp P.A. ("KRMT"), an accounting and financial services firm located in Tampa Bay, Florida. KRMT provides assurance, tax, business valuation, financial advisory and consulting services to private and publicly-traded businesses, as well as not-for-profit and governmental entities. KRMT recorded approximately \$12 million of revenue during the past twelve months and is expected to contribute at least \$0.01 per diluted share to CBIZ's 2011 earnings. The operating results will be reported in the operations of the Financial Services group. The accounting for Tampa acquisition was not complete as of the filing of this Quarterly Report on Form 10-Q. The fair value assessments for the net assets acquired and consideration transferred are in the process of being finalized.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Unless the context otherwise requires, references in this Quarterly Report on Form 10-Q to "CBIZ" or the "Company" shall mean CBIZ, Inc., a Delaware corporation, and its operating subsidiaries. The following discussion is intended to assist in the understanding of CBIZ's financial position at September 30, 2010 and December 31, 2009, results of operations for the three and nine months ended September 30, 2010 and 2009, and cash flows for the nine months ended September 30, 2010 and 2009, and should be read in conjunction with the consolidated financial statements and related notes included elsewhere in this Quarterly Report on Form 10-Q and with the Company's Annual Report on Form 10-K for the year ended December 31, 2009. This discussion and analysis contains forward-looking statements and should also be read in conjunction with the disclosures and information contained in "Uncertainty of Forward-Looking Statements" included elsewhere in this Quarterly Report on Form 10-Q and in "Risk Factors" included in the Annual Report on Form 10-K for the year ended December 31, 2009.

Overview

CBIZ provides professional business services that help clients manage their finances and employees. These services are provided to businesses of various sizes, as well as individuals, governmental entities and not-for-profit enterprises throughout the United States and parts of Canada. CBIZ delivers its integrated services through four practice groups. A general description of services provided by practice group is provided in the following table:

<u>Financial Services</u>	<u>Employee Services</u>	<u>Medical Management Professionals ("MMP")</u>	<u>National Practices</u>
<ul style="list-style-type: none">• Accounting• Tax• Financial Advisory• Litigation Support• Valuation• Internal Audit• Fraud Detection• Real Estate Advisory	<ul style="list-style-type: none">• Group Health• Property & Casualty• COBRA / Flex• Retirement Planning• Wealth Management• Life Insurance• Human Capital Management• Payroll Services• Actuarial Services• Recruiting	<ul style="list-style-type: none">• Coding and Billing• Accounts Receivable Management• Full Practice Management Services	<ul style="list-style-type: none">• Managed Networking and Hardware Services• Health Care Consulting• Mergers & Acquisitions

See the Annual Report on Form 10-K for the year ended December 31, 2009 for further discussion of external relationships and regulatory factors that currently impact CBIZ's operations.

Executive Summary

Revenue for the three months ended September 30, 2010 increased by 0.4% to \$176.5 million from the \$175.8 million reported for the comparable period in 2009. Revenue from newly acquired operations contributed \$4.5 million, or 2.6% to the growth in revenue, which was offset by same-unit revenue declines of \$3.8 million, or 2.2%. Revenue for the nine months ended September 30, 2010 decreased by 1.7% to \$567.6 million from the \$577.4 million reported for the comparable period in 2009. Revenue from newly acquired operations contributed \$15.6 million, or 2.8% to revenue, which was offset by same-unit revenue declines of \$25.5 million, or 4.4%.

Operating expenses declined \$1.8 million or 1.1%, and decreased as a percentage of revenue to 89.6% for the three months ended September 30, 2010 from 91.0% for the three months ended September 30, 2009. Earnings per share from continuing operations was \$0.09 per diluted share for the three months ended September 30, 2010 and 2009. Operating expenses declined by \$9.8 million or 2.0%, and decreased as a percentage of revenue to 86.3% for the nine months ended September 30, 2010 from 86.5% for the nine months ended September 30, 2009. Earnings per share from continuing operations was \$0.48 per diluted share for the nine months ended September 30, 2010 and \$0.50 per diluted share for the comparable period in 2009.

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Cash earnings per diluted share were \$0.24 and \$0.21 for the three months ended September 30, 2010 and 2009, respectively, and \$0.87 and \$0.84 for the nine months ended September 30, 2010 and 2009, respectively. CBIZ believes cash earnings per diluted share more clearly illustrates the impact of certain non-cash charges to income from continuing operations and is a useful measure for the Company and its analysts. Cash earnings per diluted share is a measurement prepared on a basis other than generally accepted accounting principles (“GAAP”), otherwise known as a non-GAAP measure. As such, the Company has included this data and has provided a reconciliation to the nearest GAAP measurement, “income per diluted share from continuing operations”. Reconciliations for the three and nine months ended September 30, 2010 and 2009 are provided in the “Results of Operations — Continuing Operations” section that follows.

During the three months ended September 30, 2010, CBIZ acquired substantially all of the assets of South Winds, Inc. (dba “Benexx”), a retirement plan consulting firm located in Baltimore, Maryland, which provides 401K and other qualified retirement plan services for small and mid-sized companies. The operating results of Benexx are reported in the Employee Services practice group.

On September 14, 2010, CBIZ entered into an agreement with its largest shareholder, Westbury (Bermuda) Ltd. (“Westbury”), a company organized by CBIZ founder Michael G. DeGroot, to purchase approximately 7.7 million shares of the Company’s common stock at \$6.25 per share for a total cost of approximately \$48.2 million. CBIZ also purchased an option for \$5.0 million, which expires on September 30, 2013, to purchase the remaining shares of the Company’s common stock held by Westbury at a price of \$7.25 per share, up to approximately 7.7 million shares.

On September 14, 2010, CBIZ amended its \$275 million unsecured credit facility. The amendment allowed CBIZ to enter into a new convertible note agreement, to repurchase shares of CBIZ common stock for an aggregate cash consideration not to exceed a specified amount from the proceeds of the new convertible notes, the flexibility to consummate the purchase and option transactions with Westbury mentioned previously, to address a variety of options to refinance CBIZ’s 2006 Convertible Notes due in June 2011, and allows CBIZ to continue its strategic growth strategy which includes future acquisitions.

On September 27, 2010, CBIZ completed a \$130.0 million offering of Convertible Senior Subordinated Notes (“2010 Notes”). The 2010 Notes bear interest at 4.875% per annum and mature on October 1, 2015. Net proceeds from the sale of the 2010 Notes were used to repurchase \$60.0 million of the 3.125% Convertible Notes issued in 2006 (“2006 Notes”) through privately negotiated transactions, purchase approximately 4.6 million shares of CBIZ common stock at a total cost of approximately \$25.1 million, and the remaining \$41.1 million was used to pay down the outstanding balance on the \$275 million unsecured credit facility.

CBIZ believes that repurchasing shares of its common stock under the Company’s stock purchase plan is a use of cash that provides value to its shareholders and, accordingly, not including the shares purchased from Westbury and the shares repurchased with proceeds from the 2010 Notes transaction, CBIZ purchased approximately 1.1 million shares of its common stock under this plan at a total cost of approximately \$7.1 million during the nine months ended September 30, 2010.

Results of Operations — Continuing Operations

Same-unit revenue represents total revenue adjusted to reflect comparable periods of activity for acquisitions and divestitures. For example, for a business acquired on September 1, 2009, revenue for the month of September would be included in same-unit revenue for both years; revenue for the period January 1, 2010 through August 31, 2010 would be reported as revenue from acquired businesses.

Three Months Ended September 30, 2010 and 2009

Revenue — The following table summarizes total revenue for the three months ended September 30, 2010 and 2009 (in thousands, except percentages).

	THREE MONTHS ENDED SEPTEMBER 30,					
	2010	% of Total	2009	% of Total	\$ Change	% Change
<i>Same-unit revenue</i>						
Financial Services	\$ 86,485	49.0%	\$ 86,854	49.4%	\$ (369)	(0.4)%
Employee Services	41,008	23.2%	41,272	23.5%	(264)	(0.6)%
MMP	37,423	21.2%	40,701	23.2%	(3,278)	(8.1)%
National Practices	7,034	4.0%	6,948	3.9%	86	1.2%
Total same-unit revenue	171,950	97.4%	175,775	100.0%	(3,825)	(2.2)%
Acquired businesses	4,536	2.6%	—	—	4,536	
Total revenue	<u>\$176,486</u>	<u>100.0%</u>	<u>\$175,775</u>	<u>100.0%</u>	<u>\$ 711</u>	0.4%

A detailed discussion of revenue by practice group is included under “Operating Practice Groups”.

Gross margin and operating expenses — Operating expenses decreased by \$1.8 million to \$158.2 million for the three months ended September 30, 2010, from \$160.0 million for the comparable period of 2009, and decreased as a percentage of revenue to 89.6% for the three months ended September 30, 2010 from 91.0% for the comparable period of 2009. The primary components of operating expenses for the three months ended September 30, 2010 and 2009 are included in the following table:

	2010		2009		Change in % of Revenue
	% of Operating Expense	% of Revenue	% of Operating Expense	% of Revenue	
Personnel costs	73.2%	65.6%	73.1%	66.5%	(0.9)%
Deferred compensation costs	1.3%	1.2%	1.6%	1.4%	(0.2)%
Occupancy costs	7.3%	6.5%	7.2%	6.6%	(0.1)%
Depreciation and amortization	3.1%	2.8%	3.1%	2.8%	—
Travel and related costs	2.7%	2.4%	2.6%	2.4%	—
Other (1)	12.4%	11.1%	12.4%	11.3%	(0.2)%
Total operating expenses		<u>89.6%</u>		<u>91.0%</u>	<u>(1.4)%</u>
Gross margin		<u>10.4%</u>		<u>9.0%</u>	<u>1.4%</u>

(1) Other operating expenses include office expenses, equipment costs, professional fees, restructuring charges, bad debt and other expenses, none of which are individually significant as a percentage of total operating expenses.

The decrease in operating expenses as a percentage of revenue is mainly attributable to personnel costs and consisted of a decrease in salaries and wages as well as a decrease in performance-based compensation. The decrease in salaries and wages is a result of a reduction in staffing levels at certain locations due to decreased client demand and improved engagement efficiencies, partially offset by additional compensation expenses related to business acquisitions that occurred in the third quarter of 2009 and the first and third quarters of 2010. The decrease in performance-based compensation is a result of adjustments to the incentive compensations programs based on current year-to-date results. The decrease in deferred compensation costs as a percentage of revenue is due to a \$0.4 million decrease in the gain in the value of the assets held in relation to CBIZ’s deferred compensation plan, to \$2.1 million for the three months ended September 30, 2010 from \$2.5 million for the comparable period in 2009. The decline in other operating expenses as a percentage of revenue is primarily due to a decrease in bad debt expense which decreased by \$0.6 million, or 0.3% as a percentage of revenue, to \$1.4 million for the three months ended September 30, 2010 from \$2.0 million for the comparable period in 2009. Personnel and other operating expenses are discussed in further detail under “Operating Practice Groups”.

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Corporate general and administrative expenses — Corporate general and administrative (“G&A”) expenses decreased by \$1.6 million to \$6.9 million for the three months ended September 30, 2010, from \$8.5 million for the comparable period of 2009, and decreased as a percentage of revenue to 3.9% for the three months ended September 30, 2010 from 4.9% for the comparable period of 2009. The primary components of G&A expenses for the three months ended September 30, 2010 and 2009 are included in the following table:

	2010		2009		Change in % of Revenue
	% of G&A Expense	% of Revenue	% of G&A Expense	% of Revenue	
Personnel costs	59.2%	2.3%	50.5%	2.4%	(0.1)%
Professional services	5.8%	0.2%	19.3%	0.9%	(0.7)%
Computer costs	6.1%	0.2%	6.1%	0.3%	(0.1)%
Occupancy costs	3.9%	0.2%	4.2%	0.2%	—
Depreciation and amortization	1.4%	0.1%	1.9%	0.1%	—
Other (1)	23.6%	0.9%	18.0%	1.0%	(0.1)%
Total G&A expenses		<u>3.9%</u>		<u>4.9%</u>	<u>(1.0)%</u>

(1) Other G&A expenses include office expenses, equipment costs, travel and related costs, insurance expense and other expenses, none of which are individually significant as a percentage of total G&A expenses.

The decrease in G&A expenses as a percentage of revenue is mainly attributable to a decrease in professional services. The decrease in professional services primarily related to a decrease in legal expenses of \$1.0 million during the three months ended September 30, 2010 compared to the same period in 2009. During the three months ended September 30, 2010, the Company received a \$1.1 million reimbursement of previously expensed legal fees.

Interest expense — Interest expense increased by \$0.5 million to \$3.7 million for the three months ended September 30, 2010 from \$3.2 million for the comparable period in 2009. The increase in interest expense relates to higher average debt outstanding under the credit facility for the three months ended September 30, 2010 versus the comparable period in 2009 as well as an increase in average interest rates. Average debt outstanding under the facility was \$121.8 million and \$116.9 million and weighted average interest rates were 4.0% and 3.5% for the three months ended September 30, 2010 and 2009, respectively. In addition, as a result of the new \$275 million credit facility entered into on June 4, 2010, which replaced a \$214 million credit facility, amortization of deferred debt and commitment fees, which are recorded in interest expense, increased \$0.2 million for the three months ended September 30, 2010 versus the comparable period in 2009.

Although CBIZ's 2006 Notes carry a fixed interest rate of 3.125%, interest expense for the three months ended September 30, 2010 increased by approximately \$0.1 million versus the comparable period in 2009 as a result of an increase in the amortization of the discount on the 2006 Notes. The effective interest rate on the 2006 Notes is 7.8% and interest expense above the 3.125% coupon rate is non-cash. CBIZ issued additional Convertible Senior Subordinated Notes on September 27, 2010 with a par value of \$130 million. The impact to interest expense related to the 2010 Notes was nominal for the three months ended September 30, 2010. CBIZ's 2006 Notes and 2010 Notes are further disclosed in Note 5 of the accompanying consolidated financial statements.

Other income, net — Other income, net is primarily comprised of gains and losses in the fair value of investments held in a rabbi trust related to the deferred compensation plan, interest income, and other miscellaneous income and expenses such as contingent royalties from previous divestitures and adjustments to contingencies related to previous acquisitions. For the three months ended September 30, 2010 and 2009, other income, net was \$1.0 million and \$3.1 million, respectively. CBIZ recognized gains on the investments in its deferred compensation plan of \$2.4 million and \$2.9 million for the three months ended September 30, 2010 and 2009, respectively. These adjustments do not impact CBIZ's net income as they are offset by the corresponding adjustment to compensation expense which is recorded as operating and G&A expenses in the consolidated statements of operations. In addition, for the three months ended September 30, 2010, CBIZ recorded an adjustment to its contingent liability related to prior acquisitions

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which resulted in other income of \$0.7 million. The deferred compensation gain of \$2.4 million and the contingent liability gain of \$0.7 million were partially offset by a loss of \$2.0 million on the repurchase of \$60.0 million of CBIZ's 2006 Notes and a \$0.3 million impairment charge related to an investment in auction rate securities.

Income tax expense — CBIZ recorded income tax expense from continuing operations of \$3.5 million and \$2.7 million for the three months ended September 30, 2010 and 2009, respectively. The effective tax rate for the three months ended September 30, 2010 was 39.4%, compared to an effective tax rate of 33.8% for the comparable period in 2009. The lower effective tax rate in the third quarter of 2009 primarily relates to deductions for interest expense on a previously settled IRS audit and state tax credits earned during the quarter.

Earnings per share and cash earnings per share — Earnings per share from continuing operations were \$0.09 per diluted share for the three months ended September 30, 2010 and 2009, and cash earnings per share were \$0.24 and \$0.21 per diluted share for the three months ended September 30, 2010 and 2009, respectively. The Company believes cash earnings and cash earnings per diluted share (non-GAAP measures) more clearly illustrate the impact of certain non-cash charges to income from continuing operations and are a useful measure for the Company and its analysts. Management uses these performance measures to evaluate CBIZ's business, including ongoing performance and the allocation of resources. Cash earnings and cash earnings per diluted share are provided in addition to the presentation of GAAP measures and should not be regarded as a replacement or alternative of performance under GAAP. The following is a reconciliation of income from continuing operations to cash earnings from operations and earnings per share from continuing operations to cash earnings per share for the three months ended September 30, 2010 and 2009.

CASH EARNINGS AND PER SHARE DATA
Reconciliation of Income from Continuing Operations to Cash Earnings from Continuing Operations

	THREE MONTHS ENDED SEPTEMBER 30,			
	2010	Per Share	2009	Per Share
		(In thousands, except per share data)		
Income from continuing operations	\$ 5,328	\$ 0.09	\$ 5,391	\$ 0.09
Selected non-cash charges:				
Depreciation and amortization	5,044	0.08	5,062	0.08
Non-cash interest on convertible notes	1,083	0.02	1,003	0.02
Stock-based compensation	1,373	0.03	1,285	0.02
Loss on retirement of convertible bonds	1,996	0.03	—	—
Adjustment to contingent earnouts	(728)	(0.01)	—	—
Non-cash charges	<u>\$ 8,768</u>	<u>\$ 0.15</u>	<u>\$ 7,350</u>	<u>\$ 0.12</u>
Cash earnings — continuing operations	<u>\$ 14,096</u>	<u>\$ 0.24</u>	<u>\$ 12,741</u>	<u>\$ 0.21</u>

Operating Practice Groups

CBIZ delivers its integrated services through four practice groups: Financial Services, Employee Services, MMP and National Practices. A description of these groups' operating results and factors affecting their businesses is provided below.

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Employee Services

	THREE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Revenue				
Same-unit	\$41,008	\$41,272	\$ (264)	(0.6)%
Acquired businesses	1,409	—	1,409	
Total revenue	\$42,417	\$41,272	\$ 1,145	2.8%
Operating expenses	35,905	34,955	950	2.7%
Gross margin	\$ 6,512	\$ 6,317	\$ 195	3.1%
Gross margin percent	15.4%	15.3%		

The decrease in same-unit revenue was primarily attributable to declines in the Company's property and casualty and specialty life insurance businesses, offset in part by increases in the human capital, retirement plan advisory and individual wealth management businesses. The Company's property and casualty revenues declined approximately \$0.5 million due to pricing softness in the market, and specialty life insurance revenues decreased approximately \$0.7 million from prior year levels due to fewer policy placements. These decreases were partially offset by increases in human capital advisory revenues of approximately \$0.6 million due to an increase in demand for recruiting and other outsourced HR services, and retirement advisory and individual wealth management businesses' revenue of approximately \$0.5 million due to higher asset values resulting largely from favorable market performance. The growth in revenue from acquired businesses was provided by a group health business in Colorado, which was acquired during the third quarter of 2009, an employee benefits company in Utah that was acquired in the first quarter of 2010 and a retirement plan business in Maryland that was acquired in the third quarter of 2010.

The largest components of operating expenses for the Employee Services group are personnel costs, including commissions paid to third party brokers, and occupancy costs, representing 83.0% and 84.2% of total operating expenses for the three months ended September 30, 2010 and 2009, respectively. Excluding the costs related to the acquired businesses of \$0.9 million, personnel costs decreased \$0.6 million, primarily as a result of less commissions paid to brokers due to the decline in property and casualty and specialty life insurance sales described above. Personnel costs represented 64.3% and 65.4% of revenue for the three months ended September 30, 2010 and 2009, respectively. Occupancy costs are relatively fixed in nature and were \$2.4 million for the three months ended September 30, 2010 and 2009, excluding the costs related to the acquired businesses of \$0.1 million.

Gross margin increased primarily due to the increase in human capital advisory revenues, which utilize a fixed service cost structure, and retirement and individual wealth management revenues, which do not have related direct costs, and as a result, both businesses draw greater margin leverage from the revenue increases.

MMP

	THREE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Same-unit revenue	\$37,423	\$40,701	\$ (3,278)	(8.1)%
Operating expenses	32,148	35,118	(2,970)	(8.5)%
Gross margin	\$ 5,275	\$ 5,583	\$ (308)	(5.5)%
Gross margin percent	14.1%	13.7%		

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Same-unit revenue decreased 8.1% for the three months ended September 30, 2010 versus the comparable period in 2009. Approximately 54% of the decrease is attributable to client terminations, net of new business sold, with the remaining 46% attributable to decreased revenues from existing clients. The decline in revenue from client terminations is attributable to many factors including: physician groups losing their hospital contracts, clients moving their billing function in-house, changes in group ownership, hospital consolidations and increased competitive pressures. The decline in revenue from existing clients can be attributed to several factors including: decreases in the number of procedures processed, decreases in pricing and reimbursement rates and a change in the mix of procedures resulting in a decrease in the average revenue per procedure.

The largest components of operating expenses for MMP are personnel costs, professional service fees (primarily fees related to outside services for off-shore and electronic claims processing), occupancy costs and office expenses (primarily postage related to the Company's statement mailing services), representing 86.4% and 87.6% of total operating expenses for the three months ended September 30, 2010 and 2009, respectively. Personnel costs decreased \$2.8 million for the three months ended September 30, 2010, and decreased as a percentage of revenue to 53.9% compared to 56.4% for the comparable period in 2009. The reduction in personnel costs was partially offset by an increase in professional service fees of \$0.1 million. MMP has reduced headcount and related personnel costs in billing operations in response to the decline in revenue and through selective vendor relationships, process improvements and labor saving technologies. Office expenses decreased \$0.3 million for the three months ended September 30, 2010 and were 7.9% of revenue in both 2010 and 2009. Facilities costs decreased \$0.1 million for the three months ended September 30, 2010, but increased as a percentage of revenue to 6.8% versus 6.4% in the comparable period in 2009.

The increase in gross margin percentage is a result of improved leverage in personnel costs and other cost control measures. The decrease in gross margin dollars is the result of continued pricing and reimbursement pressure as described above.

National Practices

	THREE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
Same-unit revenue	\$ 7,034	\$ 6,948	\$ 86	1.2%
Operating expenses	6,343	6,210	133	2.1%
Gross margin	\$ 691	\$ 738	\$ (47)	(6.4)%
Gross margin percent	9.8%	10.6%		

Revenue for the National Practices group was relatively flat for the three months ended September 30, 2010 compared to the same period in 2009. Revenues attributable to services provided under CBIZ's contractual relationship with its largest client, Edward Jones, increased approximately \$0.5 million for the three months ended September 30, 2010 versus the same period in 2009, but were offset by a decrease of approximately \$0.4 million in the healthcare consulting business. The increase in the Edward Jones revenue was primarily the result of an increase in required technology support. The decrease in the healthcare consulting revenue was primarily due to a lower demand for hospital audit risk services that CBIZ offers, partially offset by an increase in the Company's Medicaid eligibility business.

The largest components of operating expenses for the National Practices group are personnel costs, occupancy costs, and travel and related costs representing 96.0% and 94.4% of total operating expenses for the three months ended September 30, 2010 and 2009, respectively. Personnel costs increased \$0.2 million to 83.5% of revenue for the three months ended September 30, 2010 from 81.1% of revenue for the comparable period in 2009. An increase in headcount to support the Edward Jones business resulted in an increase in personnel costs of approximately \$0.4 million. This was partially offset by a decrease in

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personnel costs related to the healthcare consulting business due to a small reduction in the workforce to coincide with the reduction in related revenues. Occupancy costs and travel and related costs were \$0.1 million for the three months ended September 30, 2010 and 2009.

The decline in gross margin is primarily the result of an increase in personnel costs that exceeded the growth in revenue for the three months ended September 30, 2010 compared to the same period in 2009.

Nine Months Ended September 30, 2010 and 2009

Revenue — The following table summarizes total revenue for the nine months ended September 30, 2010 and 2009 (in thousands, except percentages).

	NINE MONTHS ENDED SEPTEMBER 30,					
	2010	% of Total	2009	% of Total	\$ Change	% Change
<i>Same-unit revenue</i>						
Financial Services	\$292,970	51.6%	\$305,685	52.9%	\$(12,715)	(4.2)%
Employee Services	127,604	22.5%	129,013	22.4%	(1,409)	(1.1)%
MMP	110,759	19.5%	122,402	21.2%	(11,643)	(9.5)%
National Practices	20,590	3.6%	20,323	3.5%	267	1.3%
Total same-unit revenue	551,923	97.2%	577,423	100.0%	(25,500)	(4.4)%
Acquired businesses	15,638	2.8%	—	—	15,638	
Total revenue	<u>\$567,561</u>	<u>100.0%</u>	<u>\$577,423</u>	<u>100.0%</u>	<u>\$ (9,862)</u>	<u>(1.7)%</u>

A detailed discussion of revenue by practice group is included under “Operating Practice Groups”.

Gross margin and operating expenses — Operating expenses decreased by \$9.8 million to \$489.6 million for the nine months ended September 30, 2010, from \$499.4 million for the comparable period of 2009, and decreased as a percentage of revenue to 86.3% for the nine months ended September 30, 2010 from 86.5% for the comparable period of 2009. The primary components of operating expenses for the nine months ended September 30, 2010 and 2009 are included in the following table:

	2010		2009		Change in % of Revenue
	% of Operating Expense	% of Revenue	% of Operating Expense	% of Revenue	
Personnel costs	74.5%	64.2%	73.8%	63.8%	0.4%
Deferred compensation costs	0.2%	0.2%	0.8%	0.7%	(0.5)%
Occupancy costs	7.0%	6.0%	6.9%	6.0%	—
Depreciation and amortization	3.1%	2.6%	2.9%	2.5%	0.1%
Travel and related costs	2.7%	2.4%	2.7%	2.3%	0.1%
Other (1)	12.5%	10.9%	12.9%	11.2%	(0.3)%
Total operating expenses		<u>86.3%</u>		<u>86.5%</u>	<u>(0.2)%</u>
Gross margin		<u>13.7%</u>		<u>13.5%</u>	<u>0.2%</u>

(1) Other operating expenses include office expenses, equipment costs, professional fees, restructuring charges, bad debt and other expenses, none of which are individually significant as a percentage of total operating expenses.

The increase in operating expenses as a percentage of revenue attributable to personnel costs consisted of an increase in salaries and wages and related payroll taxes as a result of business acquisitions that occurred in the third quarter of 2009 and the first and third quarters of 2010. The decrease in deferred compensation costs as a percentage of revenue is due to a \$2.8 million decrease in the gain in the value of the assets held in relation to CBIZ’s deferred compensation plan, to \$1.2 million for the nine months ended September 30, 2010 from \$4.0 million for the comparable period in 2009. The decline in other operating expenses as a percentage of revenue is primarily due to a decrease in bad debt expense which decreased

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by \$2.8 million, or 0.5% as a percentage of revenue, to \$3.4 million for the nine months ended September 30, 2010 from \$6.2 million for the comparable period in 2009. Personnel and other operating expenses are discussed in further detail under "Operating Practice Groups".

Corporate general and administrative expenses — Corporate G&A expenses decreased by \$1.4 million to \$22.5 million for the nine months ended September 30, 2010, from \$23.9 million for the comparable period of 2009, and decreased as a percentage of revenue to 4.0% for the nine months ended September 30, 2010 from 4.1% for the comparable period of 2009. The primary components of G&A expenses for the nine months ended September 30, 2010 and 2009 are included in the following table:

	2010		2009		Change in % of Revenue
	% of G&A Expense	% of Revenue	% of G&A Expense	% of Revenue	
Personnel costs	55.1%	2.2%	55.6%	2.3%	(0.1)%
Professional services	14.9%	0.6%	14.6%	0.6%	—
Computer costs	5.3%	0.2%	6.1%	0.3%	(0.1)%
Occupancy costs	4.0%	0.2%	4.5%	0.2%	—
Depreciation and amortization	1.3%	0.1%	2.2%	0.1%	—
Other (1)	19.4%	0.7%	17.0%	0.6%	0.1%
Total G&A expenses		4.0%		4.1%	(0.1)%

(1) Other G&A expenses include office expenses, equipment costs, travel and related costs, insurance expense and other expenses, none of which are individually significant as a percentage of total G&A expenses.

Interest expense — Interest expense increased by \$0.1 million, to \$10.3 million for the nine months ended September 30, 2010 from \$10.2 million for the comparable period in 2009, which is due to an increase in discount amortization related to the 2006 Notes, partially offset by a decrease in cash interest expense related to the credit facility. The 2006 Notes carry a 3.125% coupon payment rate, and interest expense for the nine months ended September 30, 2010 increased by approximately \$0.3 million versus the comparable period of 2009 as a result of an increase in the discount amortization on the 2006 Notes. The effective interest rate on the Notes is 7.8%, and interest expense above the 3.125% coupon rate represents a non-cash charge. CBIZ issued additional Convertible Senior Subordinated Notes on September 27, 2010 with a par value of \$130 million. The impact to interest expense related to the 2010 Notes was nominal for the nine months ended September 30, 2010. CBIZ's 2006 Notes and 2010 Notes are further disclosed in Note 5 of the accompanying consolidated financial statements.

Interest expense related to the credit facility decreased by \$0.5 million due to lower average debt outstanding during the nine months ended September 30, 2010 versus the comparable period in 2009 as well as a decrease in average interest rates. Average debt outstanding under the facility was \$126.2 million and \$131.5 million and weighted average interest rates were 3.5% and 3.8% for the nine months ended September 30, 2010 and 2009, respectively. Offsetting this decrease was a \$0.3 million increase in deferred debt and commitment fees for the nine months ended September 30, 2010 versus the comparable period in 2009 as a result of the new \$275 million credit facility entered into on June 4, 2010, which replaced the \$214 million credit facility.

Other income, net — Other income, net is primarily comprised of gains and losses in the fair value of investments held in a rabbi trust related to the deferred compensation plan, interest income, and other miscellaneous income and expenses such as contingent royalties from previous divestitures and adjustments to contingencies related to previous acquisitions. For the nine months ended September 30, 2010 and 2009, other income, net was \$1.1 million and \$5.4 million, respectively. CBIZ recognized gains on the investments in its deferred compensation plan of \$1.5 million and \$4.5 million for the nine months ended September 30, 2010 and 2009, respectively. These adjustments do not impact CBIZ's net income as they are offset by the corresponding adjustment to compensation expense which is recorded as operating and G&A expenses in the consolidated statements of operations. In addition, for the nine months ended September 30, 2010, CBIZ recorded an adjustment to its contingent liability related to prior acquisitions

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which resulted in other income of \$1.4 million. The deferred compensation gain of \$1.5 million and the contingent liability gain of \$1.4 million were partially offset by a loss of \$2.0 million on the repurchase of \$60.0 million of CBIZ's 2006 Notes and a \$0.3 million impairment charge related to an investment in auction rate securities.

Income tax expense — CBIZ recorded income tax expense from continuing operations of \$17.6 million and \$19.7 million for the nine months ended September 30, 2010 and 2009, respectively. The effective tax rate for the nine months ended September 30, 2010 was 37.7%, compared to an effective tax rate of 39.1% for the comparable period in 2009. The decrease in the effective tax rate primarily relates to the reversal of estimated tax reserves due to the expiration of certain statutes of limitation.

Earnings per share and cash earnings per share — Earnings per share from continuing operations were \$0.48 and \$0.50 per diluted share for the nine months ended September 30, 2010 and 2009, respectively, and cash earnings per share were \$0.87 and \$0.84 per diluted share for the nine months ended September 30, 2010 and 2009, respectively. The Company believes cash earnings and cash earnings per diluted share (non-GAAP measures) more clearly illustrate the impact of certain non-cash charges to income from continuing operations and are a useful measure for the Company and its analysts. Management uses these performance measures to evaluate CBIZ's business, including ongoing performance and the allocation of resources. Cash earnings and cash earnings per diluted share are provided in addition to the presentation of GAAP measures and should not be regarded as a replacement or alternative of performance under GAAP. The following is a reconciliation of income from continuing operations to cash earnings from operations and earnings per share from continuing operations to cash earnings per share for the nine months ended September 30, 2010 and 2009.

CASH EARNINGS AND PER SHARE DATA **Reconciliation of Income from Continuing Operations to Cash Earnings from Continuing Operations**

	NINE MONTHS ENDED SEPTEMBER 30,			
	2010	Per Share	2009	Per Share
		(In thousands, except per share data)		
Income from continuing operations	\$ 29,106	\$ 0.48	\$ 30,653	\$ 0.50
Selected non-cash charges:				
Depreciation and amortization	15,257	0.25	15,129	0.24
Non-cash interest on convertible note	3,181	0.05	2,946	0.05
Stock-based compensation	3,943	0.06	3,465	0.05
Loss on retirement of convertible bonds	1,996	0.03	—	—
Adjustment to contingent earnouts	(1,449)	(0.02)	—	—
Restructuring charge	1,148	0.02	—	—
Non-cash charges	<u>\$ 24,076</u>	<u>\$ 0.39</u>	<u>\$ 21,540</u>	<u>\$ 0.34</u>
Cash earnings — continuing operations	<u>\$ 53,182</u>	<u>\$ 0.87</u>	<u>\$ 52,193</u>	<u>\$ 0.84</u>

Operating Practice Groups

CBIZ delivers its integrated services through four practice groups: Financial Services, Employee Services, MMP and National Practices. A description of these groups' operating results and factors affecting their businesses is provided below.

Financial Services

	NINE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Revenue				
Same-unit	\$292,970	\$305,685	\$(12,715)	(4.2)%
Acquired businesses	10,209	—	10,209	
Total revenue	\$303,179	\$305,685	\$ (2,506)	(0.8)%
Operating expenses	250,356	255,462	(5,106)	(2.0)%
Gross margin	<u>\$ 52,823</u>	<u>\$ 50,223</u>	<u>\$ 2,600</u>	5.2%
Gross margin percent	<u>17.4%</u>	<u>16.4%</u>		

The decrease in same-unit revenue was primarily the result of a decrease in aggregate hours charged to clients. Same-unit aggregate hours charged to clients declined approximately 7% for the nine months ended September 30, 2010 compared to the nine months ended September 30, 2009, which was partially offset by a 3% increase in effective rates realized for services provided in the nine months ended September 30, 2010 versus the comparable period in 2009. The decline in hours was due to decreased client demand as well as by improved engagement efficiencies. The improvement in rates realized for services provided was due to a modest increase in rates realized for services as well as improved engagement efficiencies. Revenue from acquired businesses was a result of the acquisition of Goldstein Lewin & Company which occurred on January 1, 2010.

CBIZ provides a range of services to affiliated CPA firms under joint referral and administrative service agreements ("ASAs"). Fees earned by CBIZ under the ASAs are recorded as revenue in the accompanying consolidated statements of operations and were approximately \$80.1 million and \$74.0 million for the nine months ended September 30, 2010 and 2009, respectively, a majority of which is related to services rendered to privately-held clients. The increase in ASA fees is primarily the result of the Goldstein Lewin & Company acquisition. Typically, in the event that accounts receivable and unbilled work in process become uncollectible by the CPA firms, the service fee due to CBIZ is reduced on a pro rata basis. For further discussion regarding ASAs, see the Company's Annual Report on Form 10-K for the year ended December 31, 2009.

The largest components of operating expenses for the Financial Services group are personnel costs, occupancy costs, and travel-related expenses which represented 89.1% and 88.0% of total operating expenses for the nine months ended September 30, 2010 and 2009, respectively. Personnel costs decreased \$1.8 million for the nine months ended September 30, 2010 compared to the same period in the prior year, and represented 79.3% and 78.5% of total operating expenses for the nine months ended September 30, 2010 and 2009, respectively. The decrease was primarily from a reduction in same-unit personnel cost of \$7.8 million associated with both current year and prior year staff reductions at those units that experienced reduced client demand, offset by an increase of \$6.0 million as a result of the acquisition of Goldstein Lewin & Company in the first quarter of 2010. Personnel costs represented 65.5% and 65.6% of revenue for the nine months ended September 30, 2010 and 2009, respectively. Occupancy costs are relatively fixed in nature and were \$17.9 million for the nine months ended September 30, 2010 compared to \$18.0 million in the same period in the prior year; these represented 5.9% of revenue for each of the nine months ended September 30, 2010 and 2009, respectively. Travel-related expenses were \$6.6 million and \$6.3 million for the nine months ended September, 2010 and 2009, respectively, and increased slightly to 2.2% of revenue for the nine months ended September 30, 2010 from 2.1% of revenue for the comparable period of 2009.

The improvement in gross margin percentage was attributable to a decrease in personnel costs, bad debt expense and other controllable spending for the nine months ended September 30, 2010 compared to the same period in the prior year.

Employee Services

	NINE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Revenue				
Same-unit	\$127,604	\$129,013	\$ (1,409)	(1.1)%
Acquired businesses	5,429	—	5,429	
Total revenue	<u>\$133,033</u>	<u>\$129,013</u>	<u>\$ 4,020</u>	3.1%
Operating expenses	<u>109,704</u>	<u>107,502</u>	<u>2,202</u>	2.0%
Gross margin	<u>\$ 23,329</u>	<u>\$ 21,511</u>	<u>\$ 1,818</u>	8.5%
Gross margin percent	<u>17.5%</u>	<u>16.7%</u>		

The decrease in same-unit revenue was primarily attributable to declines in the Company's specialty life insurance and property and casualty businesses, offset in part by increases in the retirement plan advisory and individual wealth management and human capital advisory businesses. The Company's specialty life insurance revenues decreased approximately \$3.0 million from prior year levels due to fewer policy placements and the property and casualty revenues declined \$1.9 million due to soft market conditions in pricing. Partially offsetting these decreases was an increase of approximately \$2.5 million in the retirement advisory and individual wealth management business due to higher asset values resulting largely from favorable market performance, as well as an increase in human capital advisory revenues of approximately \$1.3 million due to an increase in demand for recruiting and other outsourced HR services. The growth in revenue from acquired businesses was provided by group health businesses in New Jersey and Colorado, both of which were acquired during the third quarter of 2009, an employee benefits company in Utah that was acquired in the first quarter of 2010 and a retirement plan business in Maryland that was acquired in the third quarter of 2010.

The largest components of operating expenses for the Employee Services group are personnel costs, including commissions paid to third party brokers, and occupancy costs, representing 83.3% and 84.0% of total operating expenses for the nine months ended September 30, 2010 and 2009, respectively. Excluding the costs related to the acquired businesses of \$3.5 million, personnel costs decreased approximately \$2.8 million, primarily as a result of less commissions paid to third party brokers related to a decline in specialty life insurance sales, and a decrease in commissions paid to internal brokers due to the decline in same-unit property and casualty revenues. Personnel costs represented 63.1% and 64.4% of revenue for the nine months ended September 30, 2010 and 2009, respectively. Occupancy costs are relatively fixed in nature and were \$7.2 million for the nine months ended September 30, 2010 and 2009, excluding the costs related to the acquired businesses of \$0.3 million.

The increase in gross margin was primarily attributable to an increase from retirement advisory and individual wealth management revenues, as well as human capital advisory revenues, as mentioned above. As asset based and investment revenues do not have related direct costs, and human capital advisory revenues have a more fixed cost structure, changes in those revenues have a significant impact on gross margin.

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MMP

	NINE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Same-unit revenue	\$110,759	\$122,402	\$ (11,643)	(9.5)%
Operating expenses	99,584	105,503	(5,919)	(5.6)%
Gross margin	<u>\$ 11,175</u>	<u>\$ 16,899</u>	<u>\$ (5,724)</u>	(33.9)%
Gross margin percent	<u>10.1%</u>	<u>13.8%</u>		

Same-unit revenue decreased 9.5% for the nine months ended September 30, 2010 versus the comparable period in 2009. Approximately 62% of the decrease is attributable to client terminations, net of new business sold, with the remaining 38% attributable to decreased revenues from existing clients. The decline in revenue from client terminations are attributable to many reasons including: physician groups losing their hospital contracts, clients moving their billing function in-house, changes in group ownership, hospital consolidations and increased competitive pressures. The decline in revenue from existing clients can be attributed to several factors including: decreases in the number of procedures processed, decreases in pricing and reimbursement rates and a change in the mix of procedures resulting in a decrease in the average revenue per procedure.

The largest components of operating expenses for MMP are personnel costs, professional service fees (primarily fees related to outside services for off-shore and electronic claims processing), occupancy costs and office expenses (primarily postage related to the Company's statement mailing services), representing 86.7% and 87.4% of total operating expenses for the first nine months of 2010 and 2009, respectively. Personnel costs decreased \$5.6 million for the nine months ended September 30, 2010, but increased as a percentage of revenue to 57.2% compared to 56.4% for the comparable period in 2009. The reduction in personnel costs was partially offset by an increase in professional service fees of \$0.7 million. In response to the decline in revenue, MMP has reduced headcount and related personnel costs in billing operations through selective vendor relationships, process improvements and labor saving technologies. Office expenses decreased \$0.7 million for the nine months ended September 30, 2010, but increased slightly as a percentage of revenue to 8.0% compared to 7.9% for the nine months ended September 30, 2009. Facilities costs decreased \$0.3 million for the first nine months of 2010, but increased as a percentage of revenue to 7.7% versus 7.5% in the comparable period in 2009.

The decrease in gross margin is the result of continued pricing and reimbursement pressure as described above.

National Practices

	NINE MONTHS ENDED SEPTEMBER 30,			
	2010	2009	\$ Change	% Change
	(In thousands, except percentages)			
Same-unit revenue	\$20,590	\$20,323	\$ 267	1.3%
Operating expenses	19,415	18,518	897	4.8%
Gross margin	<u>\$ 1,175</u>	<u>\$ 1,805</u>	<u>\$ (630)</u>	(34.9)%
Gross margin percent	<u>5.7%</u>	<u>8.9%</u>		

The increase in same-unit revenue was attributable to an increase of approximately \$1.0 million in services provided under CBIZ's contractual relationship with its largest client, Edward Jones, partially offset by a decrease of \$0.8 million in the healthcare consulting business. The increase in the Edward Jones revenue was primarily the result of an increase in required technology support. The decrease in the healthcare

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consulting revenue was primarily due to a lower demand for hospital audit risk services that CBIZ offers, partially offset by an increase in the Company's Medicaid eligibility business.

The largest components of operating expenses for the National Practices group are personnel costs, occupancy costs, and travel and related costs representing 95.0% and 94.0% of total operating expenses for the nine months ended September 30, 2010 and 2009, respectively. Personnel costs increased \$1.1 million to 86.6% of revenue for the nine months ended September 30, 2010 from 82.5% of revenue for the comparable period in 2009. Approximately \$1.0 million of the increase relates to an increase in headcount to support the Edward Jones business, and the remaining increase in personnel costs relates to annual merit increases to existing employees and severance costs incurred as a result of a small reduction in force in the healthcare consulting business. Occupancy costs and travel and related costs were \$0.4 million and \$0.3 million for the nine months ended September 30, 2010 and 2009, respectively.

The decline in gross margin is primarily the result of an increase in personnel costs that exceeded the growth in revenue for the nine months ended September 30, 2010 compared to the same period in 2009.

Financial Condition

Cash and cash equivalents decreased by \$8.6 million to \$0.7 million at September 30, 2010 from \$9.3 million at December 31, 2009. Restricted cash was \$12.4 million at September 30, 2010, a decrease of \$3.0 million from the December 31, 2009 balance of \$15.4 million. Restricted cash represents those funds held in connection with CBIZ's Financial Industry Regulatory Authority ("FINRA") regulated businesses and funds held in connection with the pass through of insurance premiums to various carriers. Cash and restricted cash fluctuate during the year based on the timing of cash receipts and related payments.

Accounts receivable, net, were \$155.8 million at September 30, 2010, an increase of \$27.0 million from December 31, 2009, and days sales outstanding ("DSO") from continuing operations was 81 days, 66 days and 73 days at September 30, 2010, December 31, 2009 and September 30, 2009, respectively. DSO represents accounts receivable (before the allowance for doubtful accounts) and unbilled revenue (net of realization adjustments) at the end of the period, divided by trailing twelve months daily revenue. CBIZ provides DSO data because such data is commonly used as a performance measure by analysts and investors and as a measure of the Company's ability to collect on receivables in a timely manner.

Other current assets were \$8.5 million and \$10.7 million at September 30, 2010 and December 31, 2009, respectively. Other current assets are primarily comprised of prepaid assets, whose balances fluctuate during the year based upon the timing of cash payments and amortization of prepaid expenses.

Funds held for clients (current and non-current) and the corresponding client fund obligations primarily relate to CBIZ's payroll services business. The balances in these accounts fluctuate with the timing of cash receipts and the related cash payments. Client fund obligations can differ from funds held for clients due to a change in the market value of the underlying investments. The nature of these accounts is further described in Note 1 to the consolidated financial statements included in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009.

Property and equipment, net, decreased by \$2.0 million to \$24.8 million at September 30, 2010 from \$26.8 million at December 31, 2009. The decrease is primarily the result of depreciation and amortization expense of \$5.6 million for the nine months ended September 30, 2010, partially offset by capital expenditures of \$3.5 million during the same period. Approximately \$1.4 million of the capital expenditures related to the three businesses that were acquired during 2010. CBIZ's property and equipment is comprised of software, hardware, furniture and leasehold improvements.

Goodwill and other intangible assets, net, increased by \$22.7 million to \$397.9 at September 30, 2010 from \$375.2 at December 31, 2009. This increase is comprised of \$26.0 million and \$6.4 million of net additions to goodwill and intangible assets, respectively, offset by \$9.7 million of amortization expense for the nine months ended September 30, 2010. The increase in goodwill and other intangible assets consisted of \$26.1 million due to 2010 acquisitions and \$6.3 million of additional purchase price earned by previous acquisitions.

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Assets of the deferred compensation plan represent participant deferral accounts and are directly offset by deferred compensation plan obligations. Assets of the deferred compensation plan were \$30.4 million and \$27.5 million at September 30, 2010 and December 31, 2009, respectively. The increase in assets of the deferred compensation plan of \$2.9 million is due to the increase in the fair value of the investments totaling \$1.5 million and net participant contributions of \$1.4 million during the nine months ended September 30, 2010. The plan is described in further detail in the Company's Annual Report on Form 10-K for the year ended December 31, 2009.

The accounts payable balances of \$26.3 million and \$25.7 million at September 30, 2010 and December 31, 2009, respectively, reflect amounts due to suppliers and vendors. Balances fluctuate during the year based on the timing of cash payments. Accrued personnel costs were \$36.8 million and \$34.2 million at September 30, 2010 and December 31, 2009, respectively, and represent amounts due for payroll, payroll taxes, employee benefits and incentive compensation. Balances fluctuate during the year based on the timing of payments and adjustments to the estimate of incentive compensation costs.

Notes payable — current decreased by \$13.1 million to \$0.3 million at September 30, 2010 from \$13.4 million at December 31, 2009. Notes payable activity is primarily attributable to current year contingent proceeds earned by businesses acquired prior to January 1, 2009. During the nine months ended September 30, 2010, payments on these contingent liabilities were approximately \$15.8 million, which was partially offset by increases in notes payable of \$2.7 million due to contingent proceeds earned by acquired businesses.

Other liabilities (current and non-current) increased by \$12.3 million to \$39.9 million at September 30, 2010 from \$27.6 million at December 31, 2009. The increase is primarily attributable to the recording of approximately \$11.5 million of estimated contingent earnout liabilities related to 2009 and 2010 business acquisitions, \$1.4 million due to a restructuring charge for a Florida office consolidation related to the acquisition in Boca Raton, and an increase of \$1.0 million related to the self-funded health insurance plan. These increases were partially offset by \$1.4 million relating to adjustments reducing contingent earnout liabilities related to prior acquisitions.

Income taxes payable — current was \$2.0 million at September 30, 2010 versus income taxes refundable of \$3.4 million at December 31, 2009. The income taxes refundable balance at December 31, 2009 occurred as CBIZ made estimated tax payments that exceeded the tax liabilities CBIZ expected to incur with its 2009 income tax filings. Income taxes payable at September 30, 2010 primarily represents the provision for current income taxes less estimated tax payments and tax benefits related to the exercise of stock options. Income taxes payable — non-current at September 30, 2010 and December 31, 2009 was \$5.2 million and \$6.7 million, respectively, and represents the accrual for uncertain tax positions. The decrease in income taxes payable — non-current at September 30, 2010 primarily relates to the reversal of estimated reserves due to the expiration of certain statutes of limitation.

Convertible notes increased \$61.0 million to \$154.8 million at September 30, 2010 from \$93.8 million at December 31, 2009. Convertible notes at December 31, 2009 were comprised of the discounted book value of \$100 million face value of the 2006 Notes. In September 2010, CBIZ issued an additional \$130 million face value of convertible notes. Concurrent with the issuance of the 2010 Notes, \$60 million of the 2006 Notes were repurchased. The balance of \$154.8 million at September 30, 2010 represents the discounted book value of \$130 million of 2010 Notes and the discounted book value of the remaining \$40 million of 2006 Notes. The 2006 Notes are classified as a current liability at September 30, 2010 as the holders of the 2006 Notes have the right to require CBIZ to repurchase for cash all or a portion of their 2006 Notes on June 1, 2011. The 2010 Notes and 2006 Notes are further disclosed in Note 5 of the accompanying consolidated financial statements.

Bank debt for amounts due on CBIZ's credit facility increased by \$9.0 million at September 30, 2010 from December 31, 2009. This increase is primarily due to the repurchase of 7.7 million shares of CBIZ common stock and an option to purchase the remaining shares of common stock from the Company's largest shareholder at a total cost of approximately \$53.2 million, and payments for current year acquisitions and contingent payments on prior acquisitions which approximated \$35.3 million. These increases were partially offset by cash from operating activities and approximately \$41.1 million of net proceeds from the issuance of the 2010 Notes which were used to pay down the credit facility.

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Stockholders' equity decreased by \$44.4 million to \$226.2 million at September 30, 2010 from \$270.6 million at December 31, 2009. The decrease in stockholders' equity was primarily attributable to share repurchase activity of approximately 13.4 million shares at a cost of \$86.1 million, which includes 7.7 million shares of common stock repurchased from the Company's largest shareholder and 4.6 million shares repurchased using proceeds from the issuance of the 2010 Notes. This decrease was partially offset by net income of \$26.2 million, additional paid in capital of \$8.2 million relating to the issuance of the 2010 Notes, CBIZ's stock award programs which contributed \$5.2 million and the issuance of \$2.1 million in common shares related to business acquisitions. The 2010 Notes are further disclosed in Note 5 of the accompanying consolidated financial statements.

Liquidity and Capital Resources

CBIZ's principal source of net operating cash is derived from the collection of fees and commissions for professional services and products rendered to its clients. CBIZ supplements net operating cash with a \$275 million unsecured credit facility, \$130 million in 2010 Notes, and \$40 million in 2006 Notes. The 2010 Notes were issued to qualified institutional buyers on September 27, 2010 and mature on October 1, 2015. The holders of the 2010 Notes may convert their 2010 Notes any time on or after July 31, 2015. The 2006 Notes were sold to qualified institutional buyers on May 30, 2006, mature on June 1, 2026, and may be redeemed by CBIZ in whole or in part anytime after June 6, 2011. In addition, holders of the Notes can require CBIZ to repurchase for cash all or a portion of their 2006 Notes on June 1, 2011, June 1, 2016 and June 1, 2021. Concurrent with the closing of the 2010 Notes, part of the proceeds was used to repurchase \$60 million of the \$100 million outstanding 2006 Notes through privately negotiated transactions.

CBIZ entered into a new credit facility agreement on June 4, 2010, amended September 14, 2010, with Bank of America as agent bank for a group of seven participating banks. Under this new agreement, CBIZ maintains a \$275 million unsecured credit facility, which replaced a \$214 million credit facility. The credit facility has a letter of credit sub-facility and matures in June 2014. At September 30, 2010, CBIZ had \$119.0 million outstanding under its credit facility and had letters of credit and performance guarantees totaling \$6.4 million. Available funds under the credit facility, based on the terms of the commitment, were approximately \$103.6 million at September 30, 2010. Management believes that cash generated from operations, combined with the available funds from the credit facility, provides CBIZ the financial resources needed to meet business requirements for the foreseeable future, including capital expenditures and working capital requirements.

The credit facility also allows for the allocation of funds for strategic initiatives, including acquisitions and the repurchase of CBIZ common stock. Under the credit facility, CBIZ is required to meet certain financial covenants with respect to (i) minimum net worth; (ii) maximum total and senior leverage ratios; and (iii) a minimum fixed charge coverage ratio. CBIZ believes it is in compliance with its covenants as of September 30, 2010. In addition, the credit facility provides CBIZ the capacity to refinance the remaining \$40 million of its 2006 Notes that are callable and puttable in June 2011. CBIZ's ability to service its debt and to fund strategic initiatives will depend upon its ability to generate cash in the future.

Sources and Uses of Cash

The following table summarizes CBIZ's cash flows from operating, investing and financing activities for the nine months ended September 30, 2010 and 2009 (in thousands):

	2010	2009
Total cash provided by (used in):		
Operating activities	\$ 39,631	\$ 34,102
Investing activities	(36,140)	(19,052)
Financing activities	(12,029)	(21,133)
Decrease in cash and cash equivalents	<u>\$ (8,538)</u>	<u>\$ (6,083)</u>

Cash flows from operating activities represent net income adjusted for certain non-cash items and changes in assets and liabilities. CBIZ typically experiences a net use of cash from operations during the first quarter of its fiscal year, as accounts receivable balances grow in response to the seasonal increase in first quarter

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revenue generated by the Financial Services practice group (primarily for accounting and tax services). This net use of cash is followed by strong operating cash flow during the second and third quarters, as a significant amount of revenue generated by the Financial Services practice group during the first four months of the year are billed and collected in subsequent quarters.

During the nine months ended September 30, 2010, net cash provided by operating activities was composed of net income of \$26.2 million, non-cash adjustments to net income of \$26.2 million, and a net loss on the sale of operations and the discontinued operations transactions totaling \$2.4 million. These sources of cash were partially offset by changes in working capital of \$13.1 million. Non-cash items mainly consist of depreciation and amortization, amortization of the convertible notes discounts and related deferred financing costs, loss on redemption of 2006 Notes, adjustments related to contingent earnouts, and expense related to stock based compensation. Working capital resulted in a use of cash primarily from slower collections on accounts receivable as evidenced by the increase in DSO from 66 days at December 31, 2009 to 81 days at September 30, 2010. This use of working capital was substantially offset by sources of cash resulting from the timing of payments related to interest, insurance and taxes, an increase in compensation incentive accruals, an increase in restructuring charges related to the Florida office consolidation, and increases in the accrual for contingent payments related to acquisitions. Cash used by discontinued operations was \$2.0 million.

During the nine months ended September 30, 2009, net cash provided by operations consisted of net income of \$30.1 million and non-cash adjustments to net income of \$27.8 million, partially offset by uses of cash from changes in working capital of \$24.1 million and net gains on the sale of operations and the discontinued operations transactions totaling \$0.4 million. Non-cash items mainly consist of depreciation and amortization, amortization of convertible notes discounts and related deferred financing costs, and expense related to stock based compensation. Working capital resulted in a use of cash primarily from an increase in accounts receivable as a result of significant acquisitions closed in the first quarter 2009 (NY and Boston), the timing of payments on accounts payable, and the reduction in the compensation incentive accruals. These uses were partially offset by the timing of tax payments and interest payments related to the credit facility. Cash provided by discontinued operations was \$0.7 million.

CBIZ's investing activities typically result in a net use of cash, and generally consist of payments towards business acquisitions, purchase of intangible assets and capital items, proceeds received from sales of divestitures and discontinued operations, and activity related to notes receivable. CBIZ used \$36.1 million in net cash for investing activities during the nine months ended September 30, 2010 compared to \$19.1 million during the comparable period in 2009. Investing uses of cash during the nine months ended September 30, 2010 primarily consisted of \$35.4 million for business acquisitions and other intangible assets and \$2.1 million for capital expenditures, offset by \$1.3 million in proceeds received from the sales of various operations and client lists. Investing uses of cash during the nine months ended September 30, 2009 primarily consisted of \$17.1 million for business acquisitions and \$3.4 million for capital assets, offset by \$0.8 million in proceeds received from the sale of various operations and client lists and \$0.7 million in payments received on notes receivable.

CBIZ's financing cash flows typically consist of net borrowing and payment activity from the credit facility, repurchases of CBIZ common stock, and proceeds from the exercise of stock options. Net cash used in financing activities during the nine months ended September 30, 2010 was \$12.0 million compared to net cash used by financing activities of \$21.1 million for the comparable period in 2009. Financing uses of cash during the nine months ended September 30, 2010 include \$60.0 million used to repurchase 2006 Notes at par, \$86.1 million to repurchase shares of CBIZ common stock, and \$6.1 million for debt issuance costs related to the issuance of the 2010 Notes and the amendment to the unsecured credit facility. These uses were substantially offset by sources of cash which included \$130.0 million in proceeds from the issuance of the 2010 Notes, \$9.0 million in net proceeds on the credit facility and \$1.2 million in proceeds from the exercise of stock options (including tax benefits). Financing uses of cash during the nine months ended September 30, 2009 included \$13.1 million in cash used to repurchase shares of CBIZ common stock and \$9.3 million in net payments on the credit facility offset by \$1.5 million in proceeds from the exercise of stock options (including tax benefits).

Obligations and Commitments

CBIZ's aggregate amount of future obligations at September 30, 2010 for the next five years and thereafter is set forth below (in thousands):

	<u>Total</u>	<u>2010 (1)</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>Thereafter</u>
Convertible notes (2)	\$170,000	\$ —	\$ 40,000	\$ —	\$ —	\$ —	\$130,000
Interest on convertible notes	32,940	625	6,963	6,338	6,338	6,338	6,338
Credit facility (3)	119,000	—	—	—	—	119,000	—
Income taxes payable (4)	1,984	1,984	—	—	—	—	—
Notes payable	493	—	307	186	—	—	—
Capitalized leases	29	29	—	—	—	—	—
Contingent purchase price liabilities (5)	15,737	—	4,319	6,993	4,425	—	—
Contingent purchase price obligations(6)	38,879	2	24,154	14,723	—	—	—
Restructuring lease obligations (7)	11,099	552	2,240	2,181	1,592	1,201	3,333
Non-cancelable operating lease obligations (7)	156,424	8,917	33,095	28,542	22,495	16,438	46,937
Letters of credit in lieu of cash security deposits	3,016	—	1,586	—	45	250	1,135
Performance guarantees for non-consolidated affiliates	3,407	—	3,407	—	—	—	—
License bonds and other letters of credit	1,538	261	1,276	—	—	1	—
Total	<u>\$554,546</u>	<u>\$12,370</u>	<u>\$117,347</u>	<u>\$58,963</u>	<u>\$34,895</u>	<u>\$143,228</u>	<u>\$187,743</u>

(1) Represents contractual obligations from October 1, 2010 to December 31, 2010.

(2) Represents \$130 million par value of 2010 Notes which mature on October 1, 2015, and \$40 million par value of 2006 Notes which mature on June 1, 2026. The 2006 Notes may be putable by the holders of the convertible notes on June 1, 2011 and can be redeemed by the Company anytime after June 6, 2011.

(3) Interest on the credit facility is not included as the amount is not determinable due to the revolving nature of the credit facility and the variability of the related interest rate.

(4) Does not reflect \$4.6 million of unrecognized tax benefits, which the Company has accrued for uncertain tax positions as CBIZ is unable to determine a reasonably reliable estimate of the timing of the future payments.

(5) Represents contingent earnout liability that is expected to be paid over the next three years to businesses CBIZ acquired on or after January 1, 2009.

(6) Represents an estimate of potential earnout payments to be made over the next two years to those businesses CBIZ acquired prior to January 1, 2009.

(7) Excludes cash expected to be received under subleases.

Off-Balance Sheet Arrangements

CBIZ maintains administrative service agreements with independent CPA firms (as described more fully in the Annual Report on Form 10-K for the year ended December 31, 2009), which qualify as variable interest entities. The accompanying consolidated financial statements do not reflect the operations or accounts of variable interest entities as the impact to CBIZ is not material to the financial condition, results of operations, or cash flows of CBIZ.

CBIZ provides guarantees of performance obligations for a CPA firm with which CBIZ maintains an administrative service agreement. Potential obligations under the guarantees totaled \$3.4 million and \$2.6 million at September 30, 2010 and December 31, 2009, respectively. CBIZ has recognized a liability for the fair value of the obligations undertaken in issuing these guarantees. The liability is recorded as other current liabilities in the accompanying consolidated balance sheets. CBIZ does not expect it will be required to make payments under these guarantees.

CBIZ provides letters of credit to landlords (lessors) of its leased premises in lieu of cash security deposits, which totaled \$3.0 million and \$3.5 million at September 30, 2010 and December 31, 2009, respectively. In addition, CBIZ provides license bonds to various state agencies to meet certain licensing requirements.

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The amount of license bonds outstanding at September 30, 2010 and December 31, 2009 totaled \$1.5 million.

CBIZ has various agreements under which it may be obligated to indemnify the other party with respect to certain matters. Generally, these indemnification clauses are included in contracts arising in the normal course of business under which the Company customarily agrees to hold the other party harmless against losses arising from a breach of representations, warranties, covenants or agreements, related to matters such as title to assets sold and certain tax matters. Payment by CBIZ under such indemnification clauses are generally conditioned upon the other party making a claim. Such claims are typically subject to challenge by CBIZ and to dispute resolution procedures specified in the particular contract. Further, CBIZ's obligations under these agreements may be limited in terms of time and/or amount and, in some instances, CBIZ may have recourse against third parties for certain payments made by CBIZ. It is not possible to predict the maximum potential amount of future payments under these indemnification agreements due to the conditional nature of CBIZ's obligations and the unique facts of each particular agreement. Historically, CBIZ has not made any payments under these agreements that have been material individually or in the aggregate. As of September 30, 2010, CBIZ was not aware of any material obligations arising under indemnification agreements that would require payment.

Interest Rate Risk Management

CBIZ uses interest rate swaps to manage interest rate risk exposure. The interest rate swaps effectively mitigate CBIZ's exposure to interest rate risk, primarily through converting portions of the floating rate debt under the credit facility, to a fixed rate basis. These agreements involve the receipt or payment of floating rate amounts in exchange for fixed rate interest payments over the life of the agreements without an exchange of the underlying principal amounts. At September 30, 2010, CBIZ had a total of \$20.0 million notional amount of interest rate swaps outstanding that expire in January 2011. Management will continue to evaluate the potential use of interest rate swaps as it deems appropriate under certain operating and market conditions. CBIZ does not enter into derivative instruments for trading or speculative purposes.

CBIZ carries \$130.0 million in 2010 Notes bearing a fixed interest rate of 4.875% and \$40.0 million in 2006 Notes bearing a fixed interest rate of 3.125%. The 2010 Notes mature on October 1, 2015 and may not be converted before July 31, 2015. The 2006 Notes mature on June 1, 2026 and have call protection such that they may not be redeemed until June 6, 2011 at the Company's option. CBIZ believes the fixed nature of this borrowing mitigates its interest rate risk.

In connection with payroll services provided to clients, CBIZ collects funds from its clients' accounts in advance of paying these client obligations. These funds held for clients are segregated and invested in short-term investments. In accordance with the Company's investment policy, all investments carry an investment grade rating at the time of initial investment. The interest income on these short-term investments mitigates the interest rate risk for the borrowing costs of CBIZ's credit facility, as the rates on both the investments and the outstanding borrowings against the credit facility are based on market conditions.

Critical Accounting Policies

The Securities and Exchange Commission ("SEC") defines critical accounting policies as those that are most important to the portrayal of a company's financial condition and results and that require management's most difficult, subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. There have been no material changes to CBIZ's critical accounting policies from the information provided in Part II, Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations," under the heading Critical Accounting Policies in the Annual Report on Form 10-K for the year ended December 31, 2009.

Valuation of Goodwill

Goodwill is not amortized, but rather tested for impairment annually, and between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value. A further description of assumptions used in the Company's annual impairment testing are provided in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009. There was no goodwill impairment during the year ended December 31, 2009 or during the nine months ended September 30, 2010.

CBIZ reviewed the significant assumptions included in its goodwill impairment analysis to determine if it was more likely than not that the fair value of each reporting unit was less than its carrying value. The analyses focused on management's current expectations of future cash flows, as well as current market conditions that impact various economic indicators that are utilized in assessing fair value. Based on these analyses, it was determined that the Company did not have any triggering events requiring it to perform a goodwill assessment during the nine months ended September 30, 2010.

New Accounting Pronouncements

In July 2010, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2010-20 ("ASU 2010-20"), which amends Accounting Standards Codification ("ASC") 310 by requiring more robust and disaggregated disclosures about the credit quality of an entity's financing receivables and its allowance for credit losses. The objective of enhancing these disclosures is to improve financial statement users' evaluation of (1) the nature of credit risk associated with an entity's financing receivables, (2) how an entity analyzes and assesses risks in estimating its allowance for credit losses, and (3) the changes in the allowances for credit losses and the reasons for those changes. ASU 2010-20 is effective for the first reporting period beginning after December 15, 2010. The Company is currently evaluating the impact of this update, but does not expect the adoption will have a material impact on its consolidated financial statements.

In January 2010, the FASB issued ASU 2010-06, "Fair Value Measurements and Disclosures (Topic 820): Improving Disclosures about Fair Value Measurements" ("ASU 2010-06"), which adds disclosure requirements about transfers in and out of Levels 1 and 2, for activity relating to Level 3 measurements, and clarifies input and valuation techniques. ASU 2010-06 is effective for the first reporting period beginning after December 15, 2009, except as it pertains to the requirement to provide the Level 3 activity for purchases, sales, issuances and settlements on a gross basis. This Level 3 requirement will be effective for fiscal years beginning after December 15, 2010, and is not expected to have a material impact on CBIZ's consolidated financial statements. CBIZ adopted the applicable provisions of the accounting guidance for the interim reporting period ended March 31, 2010. The adoption did not have a material impact on CBIZ's consolidated financial statements.

In December 2009, the FASB issued ASU 2009-17, "Consolidations (Topic 810): Improvements to Financial Reporting by Enterprises Involved with Variable Interest Entities" ("ASU 2009-17"). ASU 2009-17 clarifies and improves financial reporting by entities involved with variable interest entities. ASU 2009-17 is effective as of the beginning of the annual period beginning after November 15, 2009. CBIZ adopted the provisions of this accounting guidance for the interim period ended March 31, 2010. The adoption did not have a material impact on CBIZ's consolidated financial statements.

Forward-Looking Statements

This Quarterly Report on Form 10-Q contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. All statements other than statements of historical fact included in this Quarterly Report, including without limitation, "Management's Discussion and Analysis of Financial Condition and Results of Operations" regarding CBIZ's financial position, business strategy and plans and objectives for future performance are forward-looking statements. You can identify these statements by the fact that they do not relate strictly to historical or current facts. Forward-looking statements are commonly identified by the use of such terms and phrases as "intends," "believes," "estimates," "expects," "projects," "anticipates," "foreseeable future," "seeks," and

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words or phrases of similar import in connection with any discussion of future operating or financial performance. In particular, these include statements relating to future actions, future performance or results of current and anticipated services, sales efforts, expenses, and financial results. From time to time, the Company also may provide oral or written forward-looking statements in other materials the Company releases to the public. Any or all of the Company's forward-looking statements in this Quarterly Report on Form 10-Q and in any other public statements that the Company makes, are subject to certain risks and uncertainties that could cause actual results to differ materially from those projected. Such forward-looking statements can be affected by inaccurate assumptions the Company might make or by known or unknown risks and uncertainties. Should one or more of these risks or assumptions materialize, or should the underlying assumptions prove incorrect, actual results may vary materially from those anticipated, estimated or projected. Such risks and uncertainties include, but are not limited to: CBIZ's ability to adequately manage its growth; CBIZ's dependence on the services of its CEO and other key employees; competitive pricing pressures; general business and economic conditions; changes in governmental regulation and tax laws affecting its operations; reversal or decline in the current trend of outsourcing business services; revenue seasonality or fluctuations in and collectability of receivables; liability for errors and omissions of the Company's businesses; regulatory investigations and future regulatory activity (including without limitation inquiries into compensation arrangements within the insurance brokerage industry); and reliance on information processing systems and availability of software licenses. Consequently, no forward-looking statement can be guaranteed.

A more detailed description of risk factors may be found in CBIZ's Annual Report on Form 10-K for the year ended December 31, 2009. Except as required by the federal securities laws, CBIZ undertakes no obligation to publicly update forward-looking statements, whether as a result of new information, future events or otherwise. You are advised, however, to consult any further disclosures the Company makes on related subjects in the quarterly, periodic and annual reports the Company files with the SEC.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

CBIZ's floating rate debt under its credit facility exposes the Company to interest rate risk. Interest rate risk results when the maturity or repricing intervals of interest-earning assets and interest-bearing liabilities are different. A change in the Federal Funds Rate, or the reference rate set by Bank of America, N.A., would affect the rate at which CBIZ could borrow funds under its credit facility. CBIZ's balance outstanding under its credit facility at September 30, 2010 was \$119.0 million. If market rates were to increase or decrease 100 basis points from the levels at September 30, 2010, interest expense would increase or decrease approximately \$1.0 million annually.

CBIZ does not engage in trading market risk sensitive instruments. CBIZ uses interest rate swaps to manage interest rate risk exposure. The interest rate swaps effectively modify the Company's exposure to interest rate risk, primarily through converting portions of its floating rate debt under the credit facility to a fixed rate basis. These agreements involve the receipt or payment of floating rate amounts in exchange for fixed rate interest payments over the life of the agreements without an exchange of the underlying principal amounts. At September 30, 2010, CBIZ had a total notional amount of \$20.0 million related to its interest rate swaps outstanding, which expire in January 2011. Management will continue to evaluate the potential use of interest rate swaps as it deems appropriate under certain operating and market conditions.

In connection with CBIZ's payroll business, funds held for clients are segregated and invested in short-term investments, which included ARS prior to the dislocation of this market. ARS are variable-rate debt instruments with longer stated maturities whose interest rates are reset at pre-determined short-term intervals through a Dutch auction system. In accordance with the Company's investment policy, all investments carry an investment grade rating at the time of the initial investment.

Since 2008, conditions in the global credit markets have resulted in the failure of auctions for the ARS that CBIZ holds because the amount of securities submitted for sale exceed the amount of bids. A failed auction does not necessarily represent a default by the issuer of the underlying security. To date, CBIZ has collected all interest on all of its auction rate securities when due and expects to continue to do so in the future. The principal associated with failed auctions will not be accessible until successful auctions resume, a buyer is found outside of the auction process, or issuers use a different form of financing to replace these

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securities. CBIZ understands that issuers and financial markets are working on alternatives that may improve liquidity, although it is not yet clear when or to what extent such efforts will be successful. If credit conditions continue to recover, however, the likelihood of alternative financing options becoming available to the issuers of the securities will improve. While CBIZ continues to earn and receive interest on these investments at the contractual rates, the estimated fair value of its investment in ARS no longer approximates face value. See Notes 7 and 8 to the accompanying consolidated financial statements for further discussion regarding ARS.

Despite the failed auctions with regards to ARS, CBIZ believes it has adequate liquidity to operate and settle client obligations as the majority of CBIZ's client funds are invested in highly-liquid, short-term money market funds.

Item 4. Controls and Procedures

(a) Disclosure Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Management has evaluated the effectiveness of the Company's disclosure controls and procedures ("Disclosure Controls") as of the end of the period covered by this report. This evaluation ("Controls Evaluation") was done with the participation of CBIZ's Chairman and Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"). Disclosure Controls are controls and other procedures of an issuer that are designed to ensure that information required to be disclosed by the Company in the reports that CBIZ files or submits under the Securities Exchange Act of 1934 ("Exchange Act") is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Disclosure Controls include, without limitation, controls and procedures designed to ensure that information required to be disclosed by CBIZ in the reports that it files under the Exchange Act is accumulated and communicated to management, including the CEO and CFO as appropriate, to allow timely decisions regarding required disclosure.

Limitations on the Effectiveness of Controls

Management, including the Company's CEO and CFO, does not expect that its Disclosure Controls or its internal control over financial reporting ("Internal Controls") will prevent all error and all fraud. Although CBIZ's Disclosure Controls are designed to provide reasonable assurance of achieving their objective, a control system, no matter how well conceived and operated, can provide only reasonable, but not absolute, assurance that the objectives of a control system are met. Further, any control system reflects limitations on resources, and the benefits of a control system must be considered relative to its costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within CBIZ have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of a control. A design of a control system is also based upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, controls may become inadequate because of changes in conditions, or the degree of compliance with the policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and may not be detected.

Conclusions

The Company's Disclosure Controls are designed to provide reasonable assurance of achieving their objectives and, based upon the Controls Evaluation, the Company's CEO and CFO have concluded that as of the end of the period covered by this report, CBIZ's Disclosure Controls were effective at that reasonable assurance level.

(b) Internal Control over Financial Reporting

There was no change in the Company's Internal Controls that occurred during the quarter ended September 30, 2010 that has materially affected, or is reasonably likely to materially affect, CBIZ's Internal Controls.

PART II — OTHER INFORMATION

Item 1. Legal Proceedings

In May, June, July, August and September of 2010, the Company and its subsidiary, CBIZ MHM, LLC (fka CBIZ Accounting, Tax & Advisory Services, LLC) ("the CBIZ Parties"), were named as defendants in lawsuits filed in the United States District Court for the District of Arizona (Robert Facciola, et al v. Greenberg Traurig LLP, et al.) and in the Superior Court for Maricopa County Arizona (Victims Recovery, LLC v. Greenberg Traurig LLP, et al.; Roger Ashkenazi, et al v. Greenberg Traurig LLP, et al.; Mary Marsh, et al v. Greenberg Traurig LLP, et al.; and ML Liquidating Trust v. Mayer Hoffman McCann, PC, et al.), respectively. The Maricopa County cases have been removed to the United States District Court or Bankruptcy Court. The Facciola plaintiffs seek to proceed as a class action. Additionally, in November 2009, CBIZ MHM, LLC was named as a defendant in the United States District Court for the District of Arizona (Jeffery C. Stone v. Greenberg Traurig LLP, et al.). These matters arise out of the bankruptcy proceedings related to Mortgages Ltd., a mortgage lender to developers in the Phoenix, Arizona area. Various other professional firms not related to the Company are also defendants in these lawsuits. The motion phase of these proceedings has commenced.

The plaintiffs, except for those in the Stone and ML Liquidating Trust cases, are all alleged to have directly or indirectly invested in real estate mortgages through Mortgages Ltd. The Facciola, Victims Recovery, Ashkenazi and Marsh plaintiffs seek monetary damages equivalent to the amounts of their investments. The plaintiff in Stone sought monies it allegedly lost based on the claim that Mortgages Ltd. did not fund development projects in which it was a contractor. The Stone case has been voluntarily dismissed by the plaintiff in that matter. The plaintiff in the ML Liquidating Trust matter asserts errors and omissions and breach of contract claims, and is seeking monetary damages. The plaintiffs in these suits also seek pre-and post-judgment interest, punitive damages and attorneys' fees.

Mortgages Ltd. had been audited by Mayer Hoffman McCann PC, a CPA firm which has an administrative services agreement with CBIZ. The claims against the CBIZ Parties seek to impose auditor-type liabilities upon the Company for audits it did not conduct. Specific claims include securities fraud, common law fraud, negligent misrepresentation, Arizona Investment Management Act violations, control-person liability, aiding and abetting and conspiracy. CBIZ is not a CPA firm, does not provide audits, and did not audit any of the entities at issue in these lawsuits.

The CBIZ Parties deny all allegations of wrongdoing made against them in these actions and are vigorously defending the proceedings. The Company has been advised by Mayer Hoffman McCann PC that it denies all allegations of wrongdoing made against it and that it intends to continue vigorously defending the matters. Although the proceedings are subject to uncertainties inherent in the litigation process and the ultimate disposition of these proceedings is not presently determinable, management believes that the allegations are without merit and that the ultimate resolution of these matters will not have a material adverse effect on the consolidated financial condition, results of operations or cash flows of CBIZ.

In addition to those items disclosed above, CBIZ is, from time to time, subject to claims and suits arising in the ordinary course of business. Although the ultimate disposition of such proceedings is not presently determinable, management does not believe that the ultimate resolution of these matters will have a material adverse effect on the consolidated financial condition, results of operations or cash flows of CBIZ.

Item 1A. Risk Factors

In conjunction with the other information set forth in this Quarterly Report, you should carefully consider the factors discussed under "Risk Factors" described in Part I, Item 1A in the Company's Annual Report on Form 10-K for the year ended December 31, 2009. In addition, the following risks regarding CBIZ's debt have been added during the three months ended September 30, 2010. The risk factors as set forth in the Form 10-K for the year ended December 31, 2009, as well as these new risk factors, could materially and adversely affect the Company's business, financial condition and results of operations

We require a significant amount of cash for interest payments on our debt and to expand our business as planned.

At September 30, 2010, our debt consisted of \$119.0 million in principal amount outstanding under our credit facility and \$170.0 million principal amount outstanding under our convertible notes. Our debt requires us to dedicate a significant portion of our cash flow from operations to pay interest on our indebtedness, thereby reducing the funds available to use for acquisitions, capital expenditures and general corporate purposes. Our ability to make interest payments on our debt, and to fund acquisitions, will depend upon our ability to generate cash in the future. Insufficient cash flow could place us at risk of default under our debt agreements or could prevent us from expanding our business as planned. Our ability to generate cash is subject to general economic, financial, competitive, legislative, regulatory and other factors that are beyond our control. Our business may not generate sufficient cash flow from operations and future borrowings may not be available to us under our senior credit facility in an amount sufficient to enable us to fund our other liquidity needs.

Our failure to satisfy covenants in our debt instruments will cause a default under those instruments.

Our debt instruments include a number of covenants relating to financial ratios and tests. Our ability to comply with these covenants may be affected by events beyond our control, including prevailing economic, financial and industry conditions. The breach of any of these covenants would result in a default under these instruments. An event of default would permit our lenders and other debt holders to declare all amounts borrowed from them to be due and payable, together with accrued and unpaid interest. If the lenders accelerate the repayment of borrowings, we may not have sufficient assets to repay our debt.

Terms of our credit facility may adversely affect our ability to run our business.

Our terms of our credit facility, as well as the guarantees of our subsidiaries, could impair our ability to operate our business effectively and may limit our ability to take advantage of business opportunities. For example, our credit facility may:

- restrict our ability to repurchase or redeem our capital stock or debt, or merge or consolidate with another entity;
- limit our ability to borrow additional funds or to obtain other financing in the future for working capital, capital expenditures, acquisitions, investments and general corporate purposes;
- limit our ability to dispose of our assets, create liens on our assets or to extend credit; and
- make us more vulnerable to economic downturns and reduce our flexibility in responding to changing business and economic conditions.

If compliance with our debt obligations materially hinders our ability to operate our business and adapt to changing industry conditions, we may lose market share, our revenue may decline and our operating results may suffer.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

(c) Periodically, CBIZ's Board of Directors authorizes a Share Repurchase Plan which allows the Company to purchase shares of its common stock in the open market or in a privately negotiated transaction according to SEC rules. On February 11, 2010 and February 19, 2009, CBIZ's Board of Directors authorized Share Repurchase Plans, each of which authorized the purchase of up to 5.0 million shares of CBIZ common stock. Each Share Repurchase Plan is effective beginning April 1 of the respective plan year, and each expires one year from the respective effective date. The repurchase plans do not obligate CBIZ to acquire any specific number of shares and may be suspended at any time.

On September 14, 2010, CBIZ's Board of Directors authorized a supplemental share repurchase program allowing for an additional 7,716,669 shares of CBIZ's common stock to be repurchased from Westbury (Bermuda) Ltd., a company organized by CBIZ founder Michael G. DeGroot. In addition, on September 16, 2010, CBIZ's Board of Directors authorized a second supplemental repurchase program allowing for an additional 4,578,894 shares of CBIZ's common stock to be repurchased resulting from the proceeds from the 2010 Notes transaction.

Stock repurchase activity during the three months ended September 30, 2010 (reported on a trade-date basis) is summarized in the table below (in thousands, except per share data).

Issuer Purchases of Equity Securities				
Period	Total Number of Shares Purchased	Average Price Paid Per Share (1)	Total Number of Shares Purchased as Part of Publicly Announced Plans	Maximum Number of Shares That May Yet Be Purchased Under the Plans
July 1 — July 31, 2010	—	\$ —	—	3,938
August 1 — August 31, 2010	—	\$ —	—	3,938
September 1 — September 30, 2010 (2)	12,296	\$ 5.97	12,296	3,938
Total third quarter purchases (3)	<u>12,296</u>		<u>\$ 12,296</u>	

(1) Average price paid per share includes fees and commissions, if applicable.

(2) The shares repurchased from Westbury (Bermuda) Ltd. resulted from a privately negotiated transaction. The shares repurchased using the proceeds from the sale of 2010 Notes transaction were open market purchases.

(3) The Company utilized, and may utilize in the future, a Rule 10b5-1 trading plan to allow for repurchases by the Company during periods when it would not normally be active in the trading market due to regulatory restrictions. Under the Rule 10b5-1 trading plan, a broker is granted discretion to repurchase shares on the Company's behalf, and the broker is unable to repurchase shares above a pre-determined price per share. Additionally, the maximum number of shares that may be purchased by the Company each day is governed by Rule 10b-18.

According to the terms of CBIZ's credit facility, CBIZ is not permitted to declare or make any dividend payments, other than dividend payments made by one of its wholly owned subsidiaries to the parent company. See Note 5 to the accompanying consolidated financial statements for a description of working capital restrictions and limitations upon the payment of dividends.

Item 6. Exhibits

- 4.1 Indenture, dated as of September 27, 2010, between CBIZ, Inc. and U.S. Bank National Association (incorporated by reference to CBIZ's Form 8-K filed September 27, 2010, Exhibit 4.1, File No. 1-32961).
- 10.1 Stock and Option Purchase Agreement dated September 14, 2010, by and among Westbury (Bermuda) Ltd., Westbury Trust, Michael G. DeGroot, and CBIZ, Inc. (incorporated by reference to CBIZ's Form 8-K filed September 17, 2010, Exhibit 10.1, File No. 1-32961).

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- 10.2 First Amendment to Credit Agreement, dated as of September 14, 2010, by and among CBIZ, Inc., the Guarantors (as defined in the Credit Agreement), the several financial institutions from time to time party thereto, and Bank of America, N.A., as administrative agent (incorporated by reference to CBIZ's Form 8-K filed September 17, 2010, Exhibit 10.2, File No. 1-32961).
- 10.3 Purchase Agreement, dated as of September 21, 2010, between CBIZ, Inc. and Merrill Lynch, Pierce, Fenner & Smith Incorporated, as representative of the initial purchasers named in Schedule A thereto (incorporated by reference to CBIZ's Form 8-K filed September 27, 2010, Exhibit 10.1, File No. 1-32961).
- 31.1 * Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes Oxley Act of 2002.
- 31.2 * Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- 32.1 * Certification of Chief Executive Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 * Certification of Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

* Indicates documents filed herewith.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CBIZ, Inc.
(Registrant)

Date: November 9, 2010

By: /s/ Ware H. Grove
Ware H. Grove
Chief Financial Officer Duly Authorized Officer and
Principal Financial Officer

CERTIFICATION OF CHIEF EXECUTIVE OFFICER OF CBIZ, INC.

I, Steven L. Gerard, Chief Executive Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q of CBIZ, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's third fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2010

/s/ STEVEN L. GERARD

Steven L. Gerard
Chief Executive Officer

CERTIFICATION OF CHIEF FINANCIAL OFFICER OF CBIZ, INC.

I, Ware H. Grove, Chief Financial Officer, certify that:

1. I have reviewed this quarterly report on Form 10-Q of CBIZ, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's third fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 9, 2010

/s/ WARE H. GROVE

Ware H. Grove
Chief Financial Officer

CERTIFICATION OF CHIEF EXECUTIVE OFFICER OF CBIZ, INC.

This certification is provided pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, and accompanies the quarterly report on Form 10-Q for the period ended September 30, 2010 (the "Form 10-Q") of CBIZ, Inc. (the "Issuer") filed with the Securities and Exchange Commission on the date hereof.

I, Steven L. Gerard, the Chief Executive Officer of the Issuer, certify that to the best of my knowledge:

- (i) the Form 10-Q fully complies with the requirements of Section 13(a) or Section 15(d) of the Securities Exchange Act of 1934; and
- (ii) the information contained in the Form 10-Q fairly presents, in all material respects, the financial condition and results of operations of the Issuer.

Date: November 9, 2010

/s/ STEVEN L. GERARD

Steven L. Gerard
Chief Executive Officer

Subscribed and sworn to before me
this 9th day of November, 2010.

/s/ MICHAEL W. GLEESPEN

Name: Michael W. Gleespen

Title: Notary Public & Attorney-At-Law
Registered in Franklin County, Ohio
No Expiration Date

CERTIFICATION OF CHIEF FINANCIAL OFFICER OF CBIZ, INC.

This certification is provided pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, and accompanies the quarterly report on Form 10-Q for the period ended September 30, 2010 (the "Form 10-Q") of CBIZ, Inc. (the "Issuer") filed with the Securities and Exchange Commission on the date hereof.

I, Ware H. Grove, the Chief Financial Officer of the Issuer, certify that to the best of my knowledge:

- (i) the Form 10-Q fully complies with the requirements of Section 13(a) or Section 15(d) of the Securities Exchange Act of 1934; and
- (ii) the information contained in the Form 10-Q fairly presents, in all material respects, the financial condition and results of operations of the Issuer.

Date: November 9, 2010

/s/ WARE H. GROVE

Ware H. Grove
Chief Financial Officer

Subscribed and sworn to before me
this 9th day of November, 2010.

/s/ MICHAEL W. GLEESPEN

Name: Michael W. Gleespen

Title: Notary Public & Attorney-At-Law
Registered in Franklin County, Ohio
No Expiration Date